A Bromcom Case Study

‘Outstanding’ Handsworth Wood Girls Academy Confident with their Management Information System

Handsworth Wood Girls’ Academy is a comprehensive school situated in the north-west of Birmingham, catering for students from 11 to 19. The latest Ofsted inspection rated the academy as ‘Outstanding’ and there is a steady improvement year on year.

The academy was dissatisfied with their existing MIS, and had lost confidence due to the number of unresolved problems. Their previous MIS had been obsolete; hence the search for the best MIS available was on!

Handsworth Wood Girls’ Academy MIS criteria:

1. Reliable and will not let them down like their previous 2 Management Information Systems
2. User-friendly so all staff can easily use it with minimum training
3. Enables staff access from home
4. Offers the possibility for parents and students to access relevant information

The Headteacher had heard positive feedback from another school adopting the Bromcom system and requested a demonstration to judge for herself. The Bromcom presentation exceeded expectations and the SLT were confident that the Bromcom MIS was the best on the market, and at a very competitive price.

The Challenge

The staff at the school were nervous about implementing a new MIS because they had data from two previous Management Information Systems as well as data from CTF files to export.

This was a simple procedure for Bromcom thanks to the experience accumulated over two decades. In less than 4 working days, the new MIS was functional.
Teacher’s WebFolder

Teachers start the day by logging into Teacher’s WebFolder using their personal ID and password. They are presented with their own timetable and click to take the attendance for the current lesson. The information is updated instantly on the MIS so that the office has the latest data on all the classes in the academy.

"Teachers were very quickly confident at using Teacher’s WebFolder” (Kevin Hylands, Senior Deputy Head Teacher)

The SLT were impressed at how quickly the staff became familiar with the software and it quickly became indispensable for teachers.

Bromcom Support

The academy is very happy with the support provided by Bromcom. They were pleasantly surprised that they had a team of Helpdesk engineers allocated so there was a friendly familiar voice at the end of the phone line each time they called. It was a refreshing change from support offered by other companies.

“Bromcom listen to suggestions!”

The Senior Deputy Head was impressed when Bromcom was keen to work on a new Key Stage 3 model. Bromcom prides itself with its willingness to take on new ideas and encourage schools to voice their suggestions for consideration. We are fully aware that each school is unique and requirements differ.

"There are a lot of really good features in Bromcom but one of the things that really stands out is how intuitive and easy to use it is with a minimum amount of training required. Also the Helpdesk are really very helpful” Kevin Hylands, Senior Deputy Head Teacher is very happy to have switched to the Bromcom MIS.

If you would like to see a live demonstration of the reputable Bromcom MIS, please contact us on 020 8290 7171 or email info@bromcom.com for more information.