



## Venue 360

business | leisure | fitness | pleasure

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## Congratulations Luton Town FC!!

Venue 360 would like to congratulate LTFC on a fantastic achievement of back to back promotions which was finished off in style by winning the League 1 title. We were fortunate enough to host the recent Luton Town Supporters Trust Presentation Night, where it was smiles all round as directors, players, staff and supporters all attended a great evening.

### Good luck next season in the Championship!



### Aldi Update, see page 3

## Join us for a FREE family day of tennis!!!

In conjunction with the LTA and Nature Valley we are part of the BIG TENNIS WEEKEND initiative to attract people of all ages and abilities to play tennis. Luton & Vauxhall Tennis Club are one of the biggest and most successful tennis

clubs around and will be putting on a range of tennis related activities for you to take part in.

Activities include: Family Touch Tennis, Tennis Xpress, Mini & Junior Tennis, Adult Coaching, Family Time and Free Play!

So if you are interested in attending, please visit our website to register.



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Venue 360  
lifelines health club



Venue 360  
balcony restaurant & bar



Venue 360  
sports facilities



Venue 360  
riverside events & conferencing





# Venue 360

## Self-Catering at Venue 360

Looking for a venue where you can bring in your own specialised caterers for your event? Look no further than Venue 360. We have a unique offering in our amazing Riverside Suite for up to 450 guests. Our large, modern fully equipped catering kitchen, intelligent lighting system, lovely outside space, and free parking for up to 280 cars makes us unique in the local area.

This space is offered on a dry hire basis, or we can tailor-make a package to suit your requirements. Contact the Events and Conference Team on 01582 748225, or by email at [events@venue360.co.uk](mailto:events@venue360.co.uk)



## Saturday 4th May

Venue 360's biggest event of the year so far saw the Luton Irish Mayo Association Charity Auction and Dance attended with 400 guests. The Mayo



association was founded in 1994 and was set up for the Mayo diaspora which have migrated to Luton over the years to seek employment & to promote the Irish culture in Luton. The Association raise money for the people less fortunate than them selves and on this night alone they raised thousands. Some great auction prizes helped with a signed boxing glove from Amir Khan and a Mayo County Football signed by the whole team.



On this particular event, the Sky TV show, "Irish in the UK" were present and did some interviews with the organisers to show their Mayo friends in Ireland, exactly what great work that they do here in the UK. Our Hospitality Manager, Chrissie, was also interviewed and told them how Venue 360 loved to have the Mayo Association at the Venue and that we are proud to be part of such a great cause.

## 2019 Champions & Europa League Finals in the Balcony Bar!!

**Weds 29th May – Europa League Final at 8pm**  
**Sat 1st June – Champions League Final at 8pm**

- Convenient parking
- X4 large screens
- 250 guest capacity
- Large fully stocked bar

After two incredible Champions league semi-finals we can't wait now to show both the Champions League and Europa Cup finals on our big screens in the balcony bar.

**On the night offers:**

**4 pint pitcher of beer Just £14**

**Pizza and Pint only £6.80**



## Aldi plans deferred ....again!

Aldi's application to build a supermarket on our old bowls site has now been placed before the council's development committee for a third time. Incredibly this case has again been deferred for an unprecedented fourth hearing. Having voted to approve this development subject to 106 conditions on March 27th, the committee subsequently voted again on April 24th and approved the conditions. However after this positive outcome, a rarely used Article 68.1 of the council's standing orders was used by Cllr Franks from the Liberal Democrats to defer the case to a full council meeting sometime in the future.

There is evidence of strong local support for Aldi in this area and as well as strengthening the facilities at Venue 360, the proposal will deliver new jobs locally and support/fund improvements to public sports facilities. The loss of this small piece of scrubland is an issue with a minority of councillors who seem determined to block this application. Despite not being used for nearly two decades and located on private land, (No loss to the community as they would not be able to access) this derelict plot will continue to remain undeveloped for another 20 years unless councillors vote break this impasse and vote in favour.

It is our sincere hope that at the next full council meeting, common sense will prevail and they will see the huge benefit this development could bring to the area with new jobs, improved facilities for Venue 360 and provision of a much needed retailer in this area.







# Venue 360

lifelines health club

## Easter Challenge Winner

Well done to everyone that took part in completing the Easter Challenge and managed to complete all 16 challenges. The lucky dip winner was Steve Murrant who won a t-shirt and a basket of chocolate eggs for his efforts.



Recently we heard the news that one of our gym members, **Steve Romanowski**, had his bike stolen. Steve is a regular visitor to the club and his bike is his main means of transport, so we came up with an idea to help him. We called **Chris Jenkins**, our children's cycle trainer and former Lifelines instructor, who has many contacts in the cycling world, and Chris, along with the power of social media, managed to get Steve a brand new mountain bike donated. So many thanks to Chris who is seen presenting Steve with his new bike.



## New Spin Class

We have a new spin class on a **Wednesday evening at 19.15pm** and we would like to encourage members to get booked on to it if they are training at that time in the evening. This class will be taught by Niyi who teaches several other classes on our schedule.



## Lifelines Luton Town Fans Celebrate Promotion

Many of Lifelines members are avid Luton Town fans and will be delighted at back to back promotions and the league 1 title!

One Lady has a remarkable record of attending every single Luton game home and away this season. **Linda** has also visited 72 of the 92 league stadiums through her time following Luton and is looking forward to visiting the big teams in the championship. Linda makes sure she makes it a day out when visiting away games by visiting the various towns and cities.



## DREAM TEAM

With just the final set of premier league and european fixtures remaining, we have a new leader in our Lifelines fantasy football competition. Carl Caruana has edged ahead of long term leader Annie Lovell, leaving the current top five as follows:

1. CARLC95 Carl Caruana 2240pts
2. Brighton Rocks Annie Lovell 2232pts
3. Westbury Utd Keith Head 2227pts
4. JLuch Joe Luciano 2200pts
5. A14 VOT Ryan O'Toole 2144pts

## May challenge

Can you climb the world's tallest building – the Burj Khalifa – on the stairmaster throughout May?

# 163 floors

You can do it all in one go or split it up throughout your workout sessions.



## Mystery Shoppers Required

As a part of our mission to continually improve our high standard of customer care, we regularly use mystery shoppers to review our performance. Our mystery shoppers are selected from various backgrounds and include both members and non-members.

Simple questionnaires are completed after each visit and the information is then confidentially passed directly to an independent company who scores their experience.

**If you'd like to apply to be one of our mystery shoppers please read the criteria below before contacting Marcel Schoenmaker on [servicefocus@aol.com](mailto:servicefocus@aol.com)**

As one of our mystery shoppers not only will you be paid for completing the survey but you will also be reimbursed for the cost of a sports booking and a meal and drinks in the bar.

Any information you provide is confidential and will not be used for any purpose other than the implementation, maintenance and subsequent staff training of the Mystery Shopper Programme at Venue 360.







**Venue 360**  
sports facilities

## Working up the Leisure Ladder!

Ryan O'Toole is the latest in a line of staff who started as part-time leisure assistants and then went on to be a manager here. Here is Ryan's take on his time here so far....

I have been officially working at Ven-

ue 360 since the age of 17, prior to that, I did work experience here and knew from then I wanted to work in the leisure industry. Starting part-time at the age of 17 whilst still at college, gave me a great insight into not only the leisure industry but also into working life in general. Working as a part-time leisure assistant taught about having high standards for cleanliness and tidiness and also improved my confidence in working with people of differing ages. I also got to gain good experience of working with children and leading holiday activities, that I had once attended here myself as a child. During that time I took my coaching qualifications through college and obtained my FA Level 1 and 2 licence.

I also progressed to work on reception and this again gave me further confidence in dealing with customers and learning systems such as our membership and sports booking software.

Working here gave me plenty of confidence and experience to apply for roles overseas, first of all I did camp America for a summer working with children at stay away camps and then I worked for a football academy in Mexico for 8 months which was a real eye opener.

When I returned from Mexico a duty manager position came up here which basically required someone with all the experience I had gained here previously and abroad. I therefore grabbed the opportunity when approached and have since gone on to organise and run various school holiday activities, be duty manager and away from here start up my very own football coaching business (J&R Coaching). There is no doubt that without my previous part-time experience that I wouldn't have been considered for a management role so soon.

**Venue 360 is currently recruiting for a part-time leisure assistant who would be required to work evenings and weekends. The successful candidate would also need to have their FA Level 1 qualification to assist with our football coaching sessions.**

So if you are interested in gaining great experience to help your job prospects in leisure or any other industry in the future, then why not send Ryan an email: [r.otoole@venue360.co.uk](mailto:r.otoole@venue360.co.uk) We look forward hearing from you!



## Meet Ruby - Our latest girls football fan!

Ruby has now been coming to our Wildcats SSE Girls Football Coaching for the last few weeks now and is already showing great signs of improving.

Ruby's dad said "Ruby watches football on tv with me and we enjoy playing football in the garden. She has really enjoyed her football coaching so far and looks forward to it every week. She is learning new skills and it helps keep her fit."

Venue 360 is delighted to be awarded the status of an official SSE Wildcats FA Girls Football Centre and hope more girls like Ruby start attending and playing football. Girls participation in football is increasing all the time and Venue 360 is keen to play a part in its continued growth by offering fun and great value sessions for the local community.

**Sessions take place on Thursday's every week from 5-6pm for girls aged 5-11. You don't have to book on to every week, just book and come when you can. Session are just £3 per person or £4 for two if you bring a friend along!**



Pictured from left: Ava & Ruby

## Children's May half-term

Tuesday 28th to Friday 31st May



We are running our ever popular kid's activities programme this May half term with the popular Sports mania being our main event, our cycle king Chris Jenkins returns to help children learn to ride their bikes.

**Sportsmania** for 6-12 year olds - From £14 per day. If you like a varied day with a mixture of indoor and outdoor activities (weather permitting) then this is the camp for you. Games on offer include dodgeball, uni-hoc, basketball, football and relays. We have 8.30-4.30pm and 10.00-3.00pm options available.

**Learn to ride beginners** for 4-9 year olds Held outside this 2 hour session hopes to get children riding without stabilisers.

For the full programme and prices please visit our website

**Bookings can be made via reception on 01582 418873, option 1.**

Junior & Mini Sizes

## Team & Squad T-shirts now available!

**Order at reception today!**

Sample sizes available to view at main reception.

Free as part of your platinum membership or if paying a £25 annual fee as a gold member.

T-Shirts are £8.50 if adult size is required

**just £7.50**



Pictured back row: Ethan, Riley, Jude, Esa-Kai. Front row: Zac, Brooke, Peter, Adam

## Tennis report

Venue 360 recently hosted the annual 8 and under county tennis team championships.

The club was represented by 2 teams of 4 players, with 6 other teams from around Bedfordshire competing. The competition was strong with some regional players in attendance. However, both Venue 360 teams played amazingly to come 1<sup>st</sup> and 4<sup>th</sup> respectively!