

Susan Ban

excited for what the coming year will bring. Thank you for your continued support through it all! I am truly provide. Thank you for your continued support through it all! I am truly impacts we've made, and consistently helps us improve the services we compassionate, guides every part of the work we do. It reminds us of the "results focused." This value, combined with being person-centered and The value that drives our agency to continue growing and thriving is Permanent and PeaceHealth.

transitional housing was launched thanks to a generous grant from Kaiser individuals and families. In December of 2017, the "Phoenix Program" of in our family program, and program support that allows us to serve more a dishwasher possible for one program, birthday kits and bicycles for children which we work. Community businesses, congregations, and individuals, made ShelterCare, as an agency, thrives because of the caring community in Ways "Make Reading a Right" annual book drive, winning first place!

Another ShelterCare core value is "compassion." We provide a caring amazing and unique artistic talents of our program participants. Consumer Council hosted a craft fair and yard sale that highlighted the their lives, celebrating independence and success. Later that summer, our homelessness. We heard stories of former residents who had moved on with Safe Haven, a program that serves individuals with long histories of The year started in July 2017 with the twenty-year celebration of Shankle recovery, and hope.



Reflections from Susan Ban

Partners

- Sebastian Topia | Assistant County Counsel
- Brad Smith | Moss Adams, LLP
- Sandra Scheetz, DNSc, R.N. (Emeritus) | Community Volunteer
- Sujata Sanghvi | S2 Actuarial, LLC
- Christopher R. Page | Attorney
- Tom Harburg, M.D. | Kaiser Permanente
- Priscilla Gould | Community Volunteer
- Gerry Gaydos | Gaydos, Churnside & Balthrop PC
- David R. DeHaas, Jr., M.D. | Northwest Surgical Specialists
- Christine Cunningham | Community Member

Board Members

- Past President | Rebekah Lambert | Arts Consulting Group
- Secretary | Melinda Grier | Attorney
- Vice President | Jacob Fox | Homes for Good
- President | Eric Van Houten | Cascade Health

Board of Directors

Inspiring all to create a home in our community.

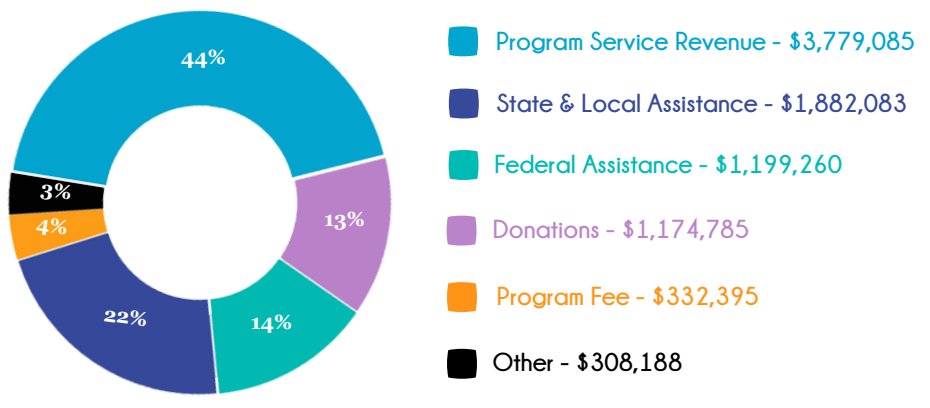
Vision Statement

ShelterCare enriches lives through exceptional services that nurture hope, opportunity, and dignity.

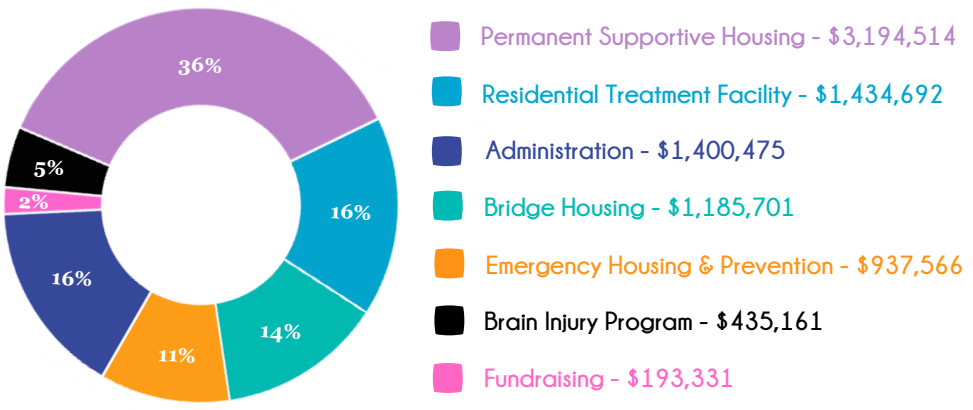
Mission Statement

2017-2018 FINANCIALS

TOTAL REVENUE: \$8,675,796



TOTAL EXPENSES: \$8,781,440



For a more detailed description of these numbers, please view our Audited Financial Statements at sheltercare.org/financial-reports.

ANNUAL REPORT 2018



Inspiring all to create a home in our community.



Highlights from July 1, 2017 - June 30, 2018

On the Cover: The Chapman Family



From left to right: Tandy, Jeff, and 15-year-old Kody Chapman with their case manager, Sam Heath.

The Chapman family became homeless in October 2016, after being struck with numerous hardships within one short month. In September 2016, Jeff's mother passed away; he lost his job at an RV company after it suddenly sold; and his family was given an eviction notice for being late on rent. These circumstances led the family to temporarily live in a tent – which moved from junk yards and parking lots, to Eugene's wooded areas – while their children, Kody (15) and Samanta (11), stayed with friends. Jeff received unemployment for a while, and worked numerous labor and landscaping jobs, but he had difficulty securing stable employment.

After two years of homelessness, in 2018 the Chapman family was able to secure permanent housing through ShelterCare's McKenzie Rapid Re-housing (MKRR) Program. MKRR connects families to affordable housing, individualized case management, and temporary rent assistance while they get back on their feet. Jeff and Tandy are currently participating in Oregon's WorkSource Program, which helps them navigate employment barriers, résumé and skill building, and provides one-on-one support as they search for long-term employment. "We would have none of this without our case manager, Sam, and ShelterCare," said Jeff. "They encourage us to do better – and be better – and that's what we'll keep doing."

ShelterCare by the Numbers 2017-2018

With help from our donors and community partners, ShelterCare moved **1531 people forward on their journey toward stable housing and independence.**

534

Our Housing Services for Families program helped 534 children and adults prevent and overcome homelessness.

444

Our Permanent Supported Housing program provided specialized housing and support services to 444 adults living with mental illness.

272

Our Behavioral Health program supported 272 adults on their journey towards recovery, stability, and independence.

215

Our Short-Term Housing program provided 215 chronically homeless individuals with emergency and transitional shelter as they recovered from medical and mental health conditions.

39

The Uhlhorn Program provided specialized housing and care to 39 individuals living with brain injury.

27

Garden Place provided trauma-informed residential care to 27 individuals living with serious mental illness.

A Year in Review: July 2017 - June 2018

JULY 2017

Shankle Safe Haven celebrated its 20th anniversary with a BBQ, guest speakers Mayor Lucy Vinis and Board Member Christine Cunningham, and fun summer games!



AUG 2017

The Consumer Council held an arts & crafts fair in ShelterCare's parking lot! The event had a live band, over 15 participating consumers, and many attendees!



SEPT 2017

ShelterCare's outreach team collaborated with White Bird on their "Day of Caring" to help connect people to housing programs and other community resources.

OCT 2017

Thrill the World Eugene (TTWE) raised over \$8000 for ShelterCare by dancing and dressing as zombies all month long! TTWE has been fundraising for ShelterCare since 2011.



NOV 2017

The Eugene Active 20-30 Club donated enough coats for all the children in ShelterCare's programs. This little girl was so happy to get a brand new coat in her favorite color!



DEC 2017

Kaiser Permanente and PeaceHealth granted ShelterCare \$590,000 for its Phoenix Program, which provides transitional housing to individuals battling severe mental and medical health conditions.



JAN 2018

ShelterCare helped a man named Henry find a safe, stable place to live after nearly 50 years of homelessness.



FEB 2018

Results from the FUSE Project's pilot year come in! In the first year alone, emergency room visits decreased by 26%, hospital stays decreased by 55%, arrests decreased by 82%.



MARCH 2018

ShelterCare staff embrace St. Patrick's Day spirit by wearing GREEN! Staff enjoy spirit days and fun activities every month thanks to ShelterCare's Fun Committee.



APRIL 2018

Mayor Lucy Vinis attends the April Consumer Council meeting, and answers consumers' questions about homelessness in Eugene, and plans for the future.



MAY 2018

ShelterCare's annual Art Gives Hope fundraiser took place at Jordan Schnitzer Museum of Art. Fifty-seven pieces of donated artwork brought in 275 guests, and raised \$35,000 for ShelterCare's programs.



JUNE 2018

ShelterCare celebrated 40 years of behavioral health services! ShelterCare's Behavioral Health team provides consumers with clinical needs assessments, therapy, skills training, and case management.

