What we do



Arrange the funeral

This involves collection and care of the deceased, a service at West Norwood Crematorium Chapel as well as the cremation itself - all included in the price



Collect the deceased in working hours

We will collect the deceased between 8am and 4pm, Monday to Friday If a collection out of hours is required, please use the out of hours number below



Organise statutory medical papers if required

If statutory medical papers are required in order to release the deceased, we will liaise with the relevant medical or coroner personnel and manage this process for you



Provide a coffin suitable for cremation We will also include a simple coffin, approved for use in cremations





What we don't do

Hygenic treatment (embalm) O

Permit viewing of the deceased once in our care O

Organise ministers' bookings and fees - do feel free to ask for guidance if needed O

Convey the deceased to anywhere other than our crematoria O

Bring the deceased into our care from beyond a 10 mile radius - additional mileage would apply 0

These fees apply to cremation only - if you would prefer a burial, please call our office to discuss your options

All payments must be made before the date of the proposed funeral

To make arrangements or for any queries, please call between Monday to Friday, 8am 'till 4pm on 0207 926 7999

To arrange a collection out of hours, please call 020 869 59500