

Send and Receive Electronic Faxes within TRAKnet

Upland InterFAX and NEMO Health Partnership

Upland InterFAX is an enterprise-class cloud fax solution that enables practices to send and receive faxes easily, while meeting stringent business requirements and industry compliance standards.

Overview

Upland InterFAX is a trusted service provider for hundreds of thousands of users who send and receive over 100 million fax pages a year through our robust international network.

Interfax enables practices to send and receive faxes easily and cost-effectively while continuing to meet the demands of businesses. Integrated faxing allows practices to send notes as well as other documents electronically, saving practices time and money. Users can send and receive faxes within TRAKnet and they only have to pay for the service that they use.

InterFAX is the world's first PCIDSS certified and HIPAA compliant API fax solution provider, and our adherence with global data security standards makes our solution the ideal pairing with TRAKnet.

NEMO Health has integrated its TRAKnet platform with InterFAX, which means all NEMO Health subscribers can securely fax PII directly within TRAKnet. NEMO Health subscribers also benefit from InterFAX's secure email to fax solution, an added benefit that saves time and empowers workers to achieve more.

Big Benefits

- **Convenient:** fax healthcare documents directly from TRAKnet.
- **Secure:** fax communication is HIPAA and PCI-DSS compliant.
- **Integrated:** send any document as an electronic fax via email or a special client portal.
- **Versatile:** optional inbound service means you can receive faxes via email.
- **Comprehensive:** receive confirmation on every fax sent, and automatically store for retrieval at a later time.



Ease of Use

InterFAX seamlessly integrates with TRAKnet to enable users to send and receive faxes within TRAKnet.

Empowered Staff

Fax directly from the patient chart, referrals, patient encounter and patient engagement screens, streamlining processes and saving time without tying up a phone line.

Reliable Data Security Deliver secure, cloud-based, enterprise-grade faxes and documents while meeting rigorous industry compliance standards.

Improved Business Efficiency

InterFAX allows clients to smoothly migrate from on-premise fax to a secure, auditable cloud fax and distribution solution. Port in your existing fax number to ensure continuity for clients.

Paired with TRAKnet InterFAX offers reliable solutions to streamline work, save time, and ensure secure processes around the bulk distribution of documents for busy workers. Learn more at uplandsoftware.com/InterFAX.

Getting Started

After registering with InterFAX, you can enter your InterFAX credentials into TRAKnet through Tools > Options > Integration > InterFAX. In this screen, set 'Use InterFAX' to True, and enter in your User Name and Password. After entering your credentials, you may need to restart TRAKnet before can begin sending faxes.

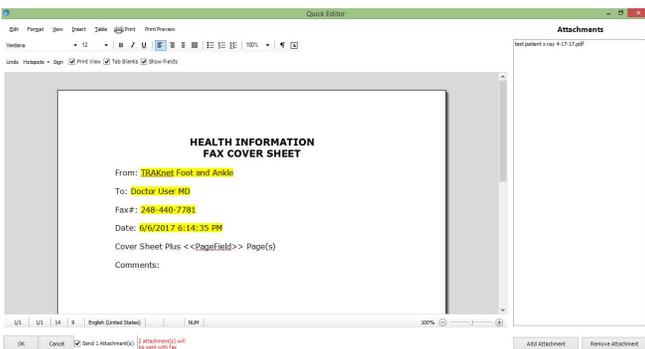
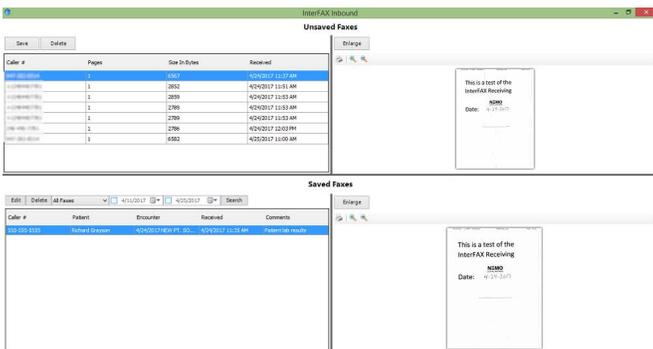
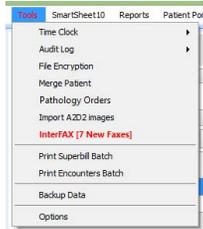
Receiving Faxes

Whenever there are new and unsaved inbound faxes in TRAKnet, the Tools menu in the top-left corner of the screen will be highlighted in red. Inbound faxes can be viewed under Tools > InterFAX, which will also be highlighted in red and will list the number of unsaved inbound faxes. The InterFAX Inbound screen is divided into two sections: Unsaved Faxes, where inbound faxes can be seen before they're saved to TRAKnet, and Saved Faxes, where a Saved faxes of previously saved faxes are kept. Unsaved and saved faxes can be viewed and printed by selecting the fax item.

Sending Faxes

Certain screens in TRAKnet support the electronic faxing of documents; these screens include patient encounters, referrals and CCDAs to other providers. Whenever you send a fax, TRAKnet will prompt the user to choose a fax cover sheet. The default cover sheet and any new cover sheets can be found in Manage Templates, under the 'Fax Templates' template type.

Upon being received, the PageField link, if used on the cover sheet, will display the number of pages sent, not including multimedia or other attachments. In addition, all faxes sent from TRAKnet will display the number of pages and attachments sent in the footer of the cover sheet.



Ready to Learn More?

Visit us and schedule a demo at land.interfexus.com/nemo

About Upland Software

Upland Software (Nasdaq: UPLD) is a leader in cloud-based enterprise work management software. Upland provides seven enterprise cloud solution suites that enable more than one million users at over 9,000 accounts to win and engage customers, automate business operations, manage projects and IT costs, and share knowledge throughout the enterprise. All of Upland's solutions are backed by a 100 percent customer success commitment and the UplandOne platform, which puts customers at the center of everything we do.