

2 QUESTIONS; 2 PODCASTS & 1 ARTICLE

2 Q's

What if the hospital staff changed the language of care to “patient-partnered care?”

What if Ascension-Genesys invited at least 1 patient/family member to join every committee that is working on changing/improving healthcare?

2 Podcasts

<https://www.epatientdave.com/2018/07/28/why-we-revolt-podcast-episode-5-why-we-should-call-for-careful-and-kind-care/> At the start of his book *Why We Revolt* Dr. Victor Montori of the Mayo Clinic says, “Healthcare has corrupted its mission: it has stopped caring, and I am not going along with it.” He’s a sharp guy – cited in 86,000 medical articles! – yet as the book shows, he’s become sadly convinced that the system too often no longer delivers careful and kind care. As you’ll hear in his voice, he is a truly caring man, and wants us all (patients and clinicians alike) to demand the chance to give, and get, careful and kind care.

<https://fixinghealthcarepodcast.com/2019/01/30/season-two-preview/> There are 2 seasons. These are all worth a listen IMHO

1 Article

<https://www.aafp.org/news/practice-professional-issues/20190306engagement.html> In an interview with *AAFP News*, Sharma explained that the residency was in the process of developing a patient-centered medical home clinic. “We kept calling things patient-centered, and finally I asked in meeting, ‘It’s patient centered -- where are the patients that you talked to about this?’”

Bonus- some quotes

“Some of the most unforgettable medical moments during my last decade as a heart patient have involved what may seem like the smallest of personal encounters.”

— Carolyn Thomas, blogger and patient

