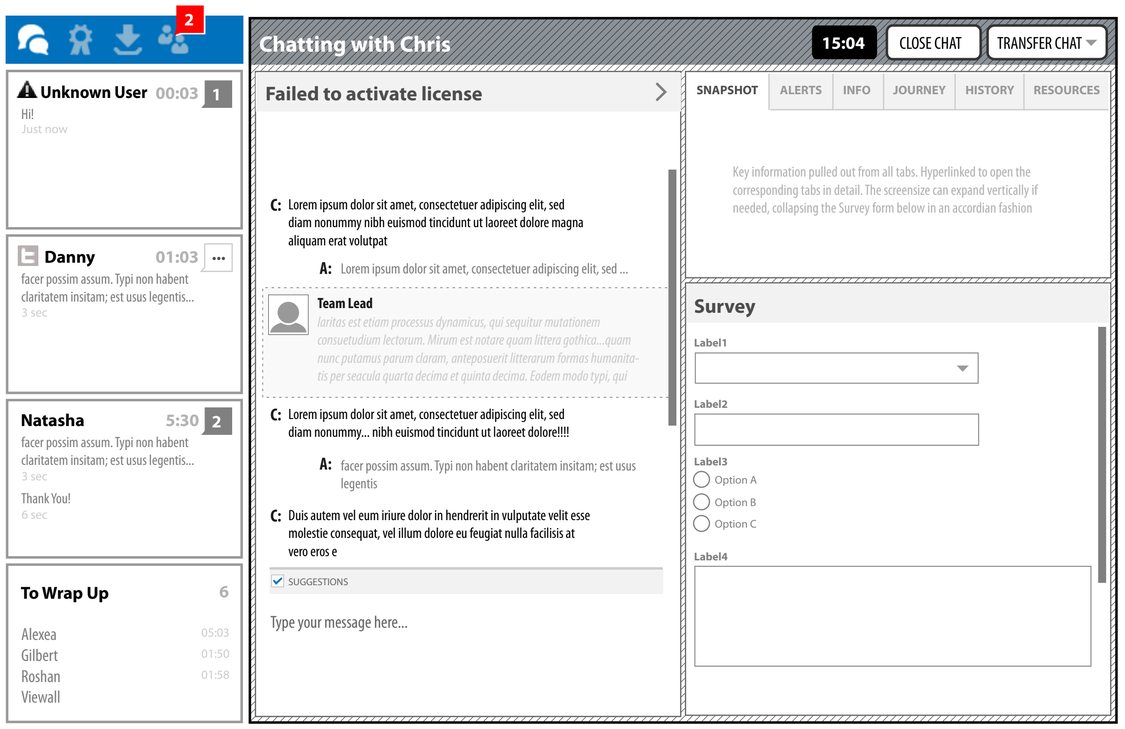
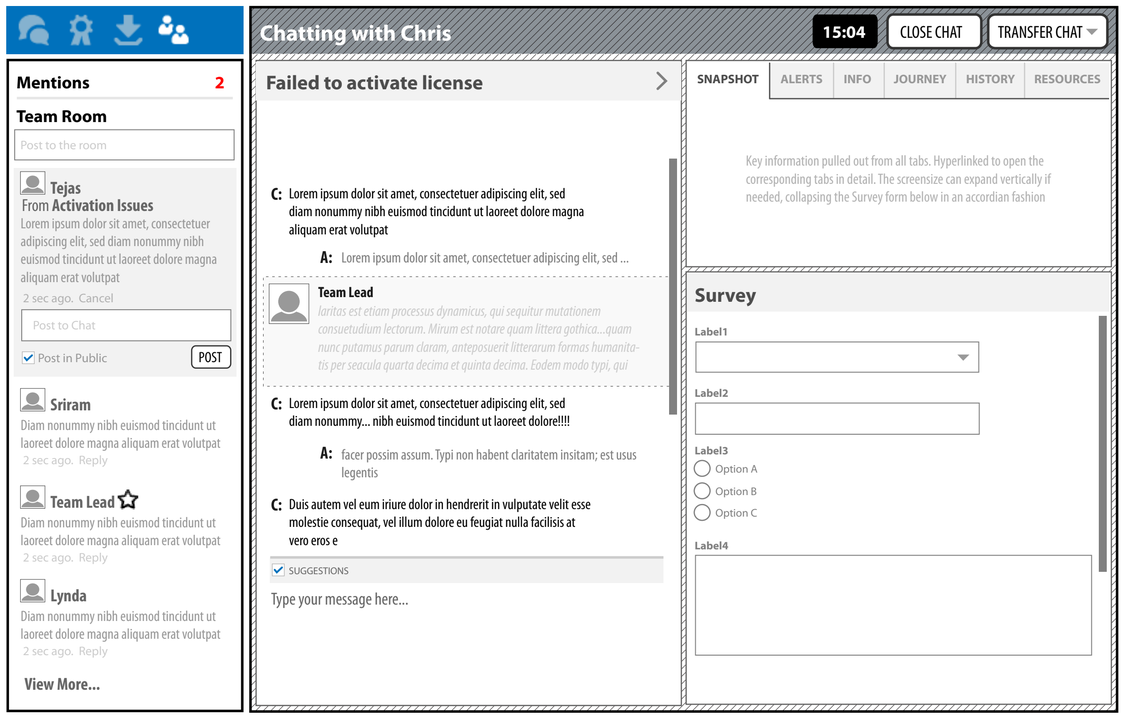
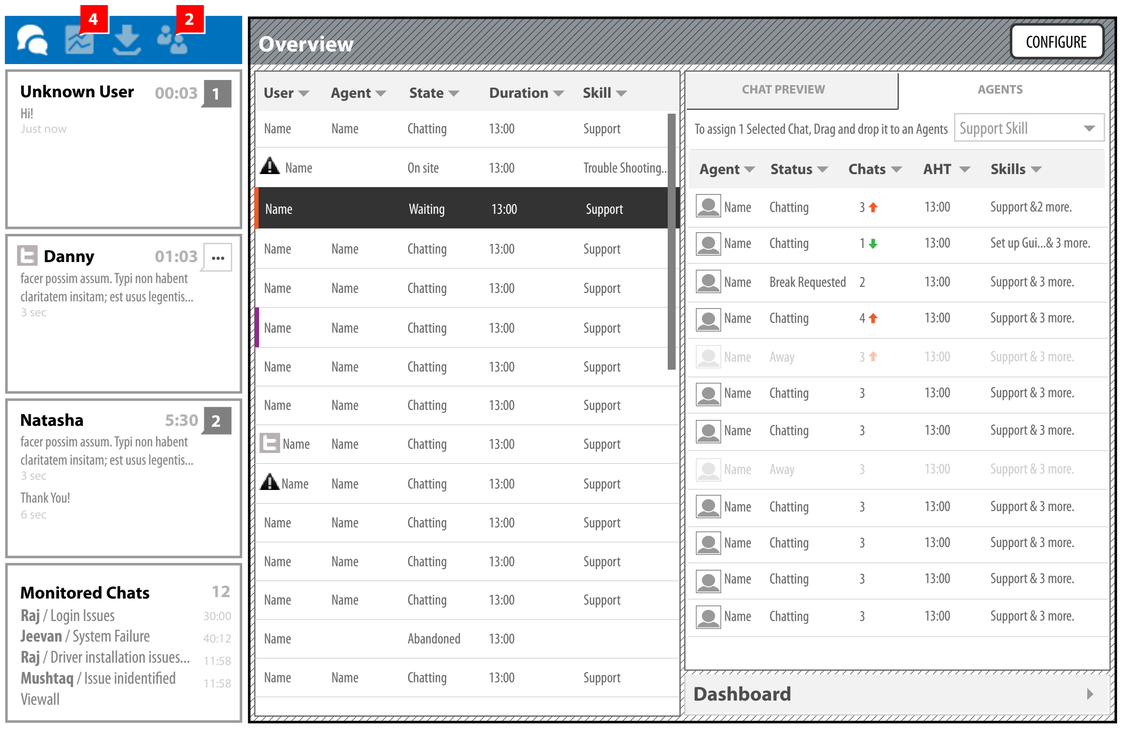
AGENT/ CHATING STATE



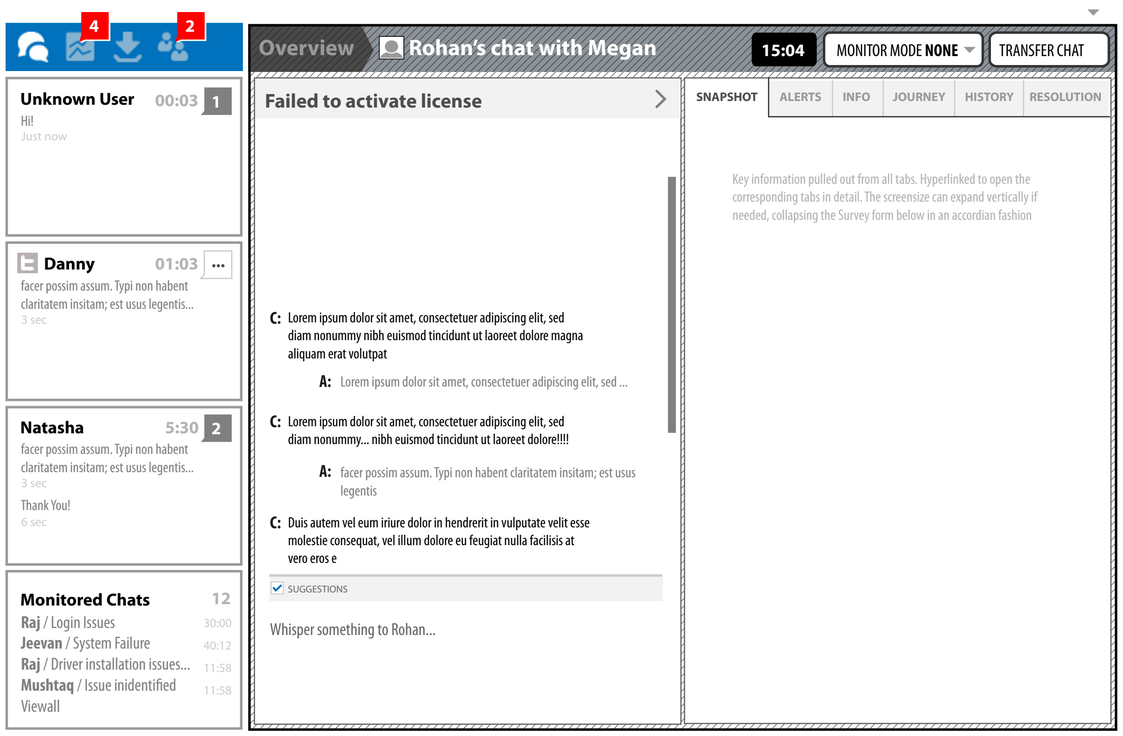
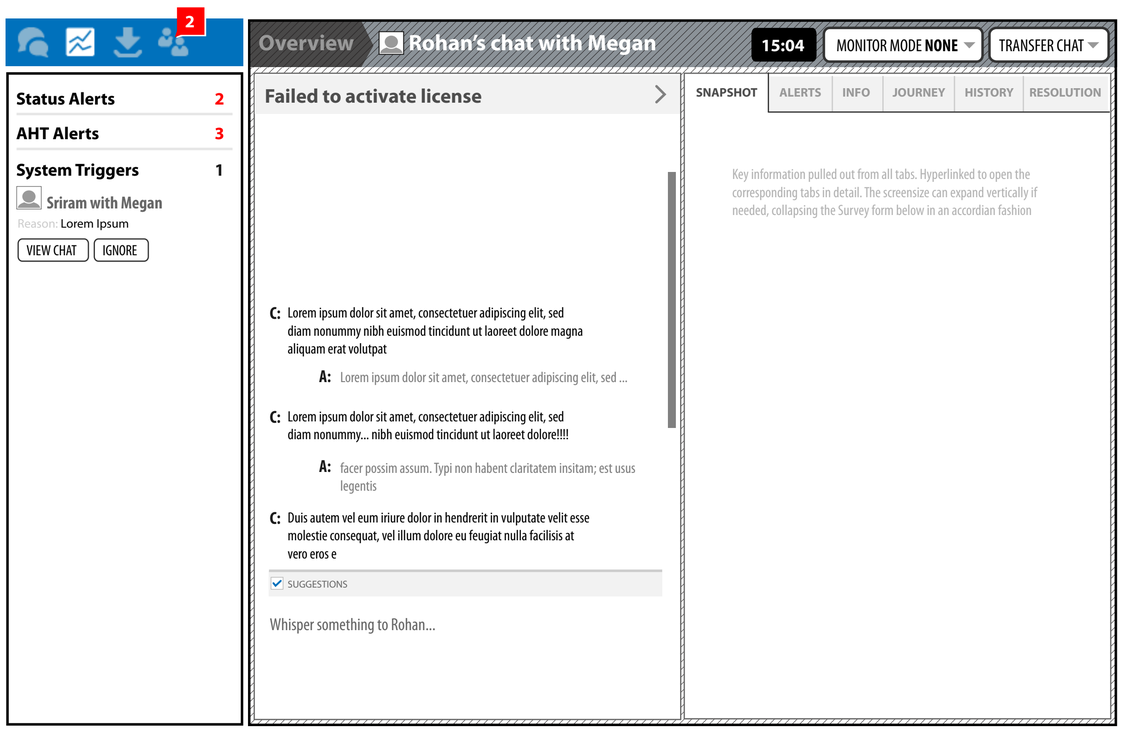
AGENT/ COLLABORATING VIA TEAM CHAT



TEAM LEAD/ LOAD BALANCING



TEAM LEAD/ MONITORING



TEAM LEAD/CHECKING CRITICAL ALERTS