

Parking consultation FAQs

March 2019

Why are parking changes needed?

A change in the law has affected our ability to control illegal parking. It is an offence to clamp or tow vehicles on private land without lawful authority, and so the only way to control this is through tickets (Penalty Charge Notices).

In order to be able to do this legally on estate land, Traffic Management Orders (TMOs) are needed. These in turn require new rules and a new permit based parking system to be introduced to the estates.

Why can't we just use barrier gates?

When used alone, barrier gates are not an effective device for parking management and require ongoing maintenance and repair. We know that they can also be abused by those who do gain access, and once this is done, if there is no TMO in place, the unauthorised vehicles cannot be issued with parking tickets.

Can we keep the individual lockable bollards?

Bollards cannot be used alongside TMOs. This is because they restrict the use of a bay to a specific individual key holder, which is not possible under a TMO. Also, like barrier gates, they often require repair and replacement and can therefore be breached. If TMOs are implemented, bollards will have to be removed.

When is this happening?

We are currently developing a phased programme resulting in TMO's being introduced (subject to statutory consultation) across all estates in the City between now and the Autumn. You can find out which phase you fall into in the phase estate breakdown section of this factsheet.

Phase timeframe

Phase 1A Spring (Churchill Gardens)
Phase 1 - Spring Phase
2 - Summer
Phase 3 - Autumn

We will provide area specific information to each estate through further updates, closer to the time.

I'm disabled and worried about how this proposal might affect me?

Under TMOs, it is still possible to allocate individual parking bays to disabled residents who meet the council's criteria. If you are disabled but do not meet the council's criteria, you would still be entitled to a free parking permit. If you are disabled but think that we may not know, please do get in touch with us to see if you would qualify for a dedicated bay or a free permit.

Would you get rid of numbered bays?

The proposed switch from allocated bays to permits is not a policy decision, and not something we or the council have 'decided' to do. Unfortunately, TMOs do not allow for the enforcement of allocated bays. The benefit of this is that if you do need to park elsewhere, you will not be penalised for this, and there will be more places for you to park.

If I don't have a specific bay, will I have somewhere to park?

Only those who have permits for the specific estate or parking area will be able to park in that location. We will limit the number of permits available, so you should never come home to find you have nowhere to park. If you do find another permit holder in "your bay", you will be able to park in another resident bay without the fear of receiving a ticket.

Will I be able to receive deliveries or pick up and drop off?

Vehicles will have 20 minutes leeway in which to use the area. If there is no driver in the vehicle it must be clear that they are actively loading / unloading and not parked.

What about visitors?

78% of residents responding to our questionnaire said that they would like some provision for visitor parking or for private contractors on their estate. As a result, when the TMOs are drafted, we will try to include visitor bays to reflect the level of demand and capacity in the design.

Scratch cards would be issued to residents in advance which would allow visitors or private contractors to park in specific bays on their estate. This will give residents more freedom to arrange this, as they will not need to book or collect daily permits in person. We are proposing that each scratch card could provide two hours of parking.

I know someone on my estate who has care needs, what about them?

We realise that some residents may require visitors to support them with their health needs and that there may be more than one vehicle needed at a time.

Under the proposed scheme a new type of permit would be provided to allow for multiple visitors, such as carers from different organisations.

How can residents have a say in what is proposed?

We will be giving residents the opportunity to ask questions and give comments as we work our way through the phases listed below. All stakeholders will also be able to make formal observations as part of the statutory consultation process. Although we are keen to hear residents' comments on the proposed plans for their estates, please note that TMOs are strictly governed by legislation and we may therefore not be able to accommodate locally or historically agreed policies and practices, or the location of signage or road markings.

For clarity we have provided a before and after table below to enable you to better understand the proposed changes.

| BEFORE | AFTER |
|--|---|
| Most residents have their own personal allocated bay | Most residents would not have an allocated bay |
| Visitor parking is pre-booked on an informal basis in some areas and cannot be protected if someone else parks there | Visitor parking would be consistent across the City and specific visitor bays would be available. |
| Disabled residents have their own free personal allocated bay, with no special signage. | Residents who meet the council's requirements would be allocated their own bay with its own numbered sign for their use. |
| Council contractors can park anywhere on an estate for any length of time, so long as they have a valid contractor permit. | Contractor permits would only be authorised by contract managers who must be satisfied that there is a genuine need and are carrying out legitimate work. |
| Housing staff issue warning notices to stop unauthorised parking, and escalate this through legal action | Council civil enforcement officers will enforce compliance. Anyone found not complying will be issued with a penalty charge notice. |

Phase- Estate breakdown

| Estate | Phase | Ward | Planned start date |
|-------------------|-------|------------|--------------------|
| Churchill Gardens | 1A | Churchill | Early Spring |
| Amberley | 1B | Westbourne | Spring |
| Polesworth House | 1B | Westbourne | Spring |
| Oversley House | 1B | Westbourne | Spring |
| Brinklow House | 1B | Westbourne | Spring |
| Bourne Terrace | 1B | Westbourne | Spring |
| Oldbury House | 1B | Westbourne | Spring |



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|--------------------|----|------------|--------|
| Wilmcote House | 1B | Westbourne | Spring |
| Princethorpe House | 1B | Westbourne | Spring |
| Dorchester House | 1B | Westbourne | Spring |
| Dartmouth Close | 1B | Westbourne | Spring |
| Caradoc Close | 1B | Westbourne | Spring |

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|--------------------------------|----|---------------|--------|
| | | | |
| Desborough Close | 1B | Westbourne | Spring |
| Lapworth Court | 1B | Westbourne | Spring |
| Brunel | 1B | Westbourne | Spring |
| 56 Westbourne Park Road | 2 | Bayswater | Summer |
| Wyatt House | 2 | Church Street | Summer |
| Frampton House | 2 | Church Street | Summer |
| Eastlake House | 2 | Church Street | Summer |
| Ashbridge Street | 2 | Church Street | Summer |
| Stanfield House | 2 | Church Street | Summer |
| Westmacott House | 2 | Church Street | Summer |
| Elmer House | 2 | Church Street | Summer |
| Tadema House | 2 | Church Street | Summer |
| Eden House | 2 | Church Street | Summer |
| Church Street | 2 | Church Street | Summer |
| Cotes House | 2 | Church Street | Summer |
| Dicksee House | 2 | Church Street | Summer |
| Frith House | 2 | Church Street | Summer |
| Hunstanton House | 2 | Church Street | Summer |
| Poynter House | 2 | Church Street | Summer |
| Sheringham House | 2 | Church Street | Summer |
| Fisherton | 2 | Church Street | Summer |
| Cherwell House | 2 | Church Street | Summer |
| Orchardson House | 2 | Church Street | Summer |
| Ashmill Street | 2 | Church Street | Summer |
| Lillington & Longmoore Gardens | 2 | Tachbrook | Summer |
| Riverton Close | 2 | Westbourne | Summer |
| Queens Park Court | 2 | Queen's Park | Summer |



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|-----------------------------|---|-----------------------------|--------------|
| Parsons House | 2 | Little Venice | Summer |
| Glastonbury House | 2 | Warwick | Summer |
| Wharncliffe Gardens | 2 | Regent's Park | Summer |
| Carlton Hill | 2 | Abbey Road | Summer |
| Densham House | 2 | Regent's Park | Summer |
| Aquila Street | 2 | Abbey Road | Summer |
| Boundary Road | 2 | Abbey Road | Summer |
| Barrow Hill | 2 | Regent's Park | Summer |
| Townshend | 2 | Abbey Road | Summer |
| Wellington Road | 2 | Abbey Road | Summer |
| Gloucester Gardens | 2 | Little Venice | Summer |
| Gaydon House | 2 | Westbourne | Summer |
| Portgate Close | 2 | Harrow Road | Summer |
| Lapford Close | 2 | Harrow Road | Summer |
| Drayford Close | 2 | Harrow Road | Summer |
| Hethpool and Crompton House | 2 | Little Venice | Summer |
| Cuthbert House | 2 | Little Venice | Summer |
| Philip Court | 2 | Little Venice | Summer |
| Brewers Court | 3 | Hyde Park | Early Autumn |
| Hide Tower | 3 | Vincent Square | Early Autumn |
| Regency Street | 3 | Vincent Square | Early Autumn |
| Luxborough Tower | 3 | Marylebone High Street | Early Autumn |
| Homer Row | 3 | Bryanston and Dorset Square | Early Autumn |
| Chapel Street | 3 | Bryanston and Dorset Square | Early Autumn |
| 66-77 Westbourne Terrace | 3 | Hyde Park | Early Autumn |
| 108-132 Westbourne Terrace | 3 | Lancaster Gate | Early Autumn |
| Porchester Triangle | 3 | Bayswater | Early Autumn |
| John Aird Court | 3 | Little Venice | Early Autumn |
| Adpar Street | 3 | Little Venice | Early Autumn |
| Blandford | 3 | Bryanston and Dorset Square | Early Autumn |
| Lisson Green | 3 | Church Street | Early Autumn |



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|------------------|---|----------------|--------------|
| Harford House | 3 | Westbourne | Early Autumn |
| Windsor Gardens | 3 | Westbourne | Early Autumn |
| Burlington Close | 3 | Harrow Road | Early Autumn |
| Atholl House | 3 | Maida Vale | Early Autumn |
| Braemar House | 3 | Maida Vale | Early Autumn |
| Hallfield | 3 | Lancaster Gate | Early Autumn |
| Hallfield | 3 | Lancaster Gate | Early Autumn |
| Lanark Road | 3 | Maida Vale | Early Autumn |
| Carlton Vale | 3 | Maida Vale | Early Autumn |
| Thurso House | 3 | Maida Vale | Early Autumn |
| Torridon House | 3 | Maida Vale | Early Autumn |
| Avenue Gardens | 3 | Queen's Park | Early Autumn |
| Mozart | 3 | Queen's Park | Early Autumn |
| Edinburgh House | 3 | Maida Vale | Early Autumn |
| Falkrik House | 3 | Maida Vale | Early Autumn |
| Glasgow House | 3 | Maida Vale | Early Autumn |

Summary of feedback following parking consultation

1. Responses

| Phase | Total Respondents | No. Respondents with permit | No. Respondents with a WCC on-street permit |
|-------|-------------------|-----------------------------|---|
| 1 | 237 | 104 | 39 |
| 2 & 3 | 394 | 182 | 118 |

2. Configuration of any future Traffic Management Order

| Village | Total Respondents | Preferred hours of operation - 24/7 | Preferred hours of operation - set times only (eg; 8.30am - 6.30pm) | Allow visitor parking? Yes | Allow motorcycles? Yes |
|-------------------------|-------------------|-------------------------------------|---|----------------------------|------------------------|
| Bayswater | 70 | 46 | 22 | 58 | 42 |
| Church Street | 35 | 22 | 11 | 29 | 18 |
| Churchill Gardens | 200 | 119 | 58 | 167 | N/A |
| Grosvenor | 14 | 8 | 5 | 13 | 11 |
| Lillington and Longmore | 29 | 19 | 6 | 23 | 16 |
| Lisson Green | 9 | 6 | 3 | 5 | 5 |
| Little Venice | 70 | 40 | 32 | 43 | 24 |
| Maida Vale | 12 | 6 | 6 | 11 | 6 |
| Marylebone | 27 | 26 | 1 | 27 | 17 |
| Mozart | 31 | 14 | 15 | 26 | 18 |
| Paddington Green | 19 | 13 | 7 | 16 | 13 |
| Soho | 4 | 4 | 0 | 3 | 1 |
| St Johns Wood | 54 | 35 | 10 | 38 | 30 |
| West Street Properties | 13 | 7 | 6 | 9 | 3 |
| Westbourne Park | 44 | 13 | 6 | 26 | 5 |