Our Mission

Tech Goes Home empowers communities to access and use digital tools to overcome barriers and advance lives. Simply put, we bring computers, Internet, and training to those without so students can do homework, adults can find jobs and manage finances, and seniors can connect with loved ones.

TGH partners with community assets such as schools, libraries, and community centers to run our 15-hour digital skills training courses.

167 Partner Sites

412 Courses

5K+ Graduates
Does it make a difference?

That’s the fundamental question that we, and everyone involved with Tech Goes Home wants answered. A compelling photo is inspiring; big numbers—thousands of people served, hundreds of courses held—are impressive. But the fundamental question is “Does it make a difference?”

**The answer is a resounding “yes.”**

Tech Goes Home provides a straightforward solution that pairs trainers who come from the communities in which they work, who look like and speak the languages of the people they serve, with learners who need something that seems simple—access to the Internet, a device, and basic instruction that permits them to participate in the digital world.

And that “simple” solution is making an enormous difference in the lives of Tech Goes Home’s learners in critically important ways:

- **Children are doing better in school.**
- **Adults and families are more economically secure.**

The isolation of living outside the digital world, in one of the tech capitals of the world, is diminishing.

Read on to learn what Tech Goes Home’s learners say has changed for them after completing a course. And know, that however you supported Tech Goes Home, you have made a difference.

Daniel R. Noyes  
Co-Executive Director

Theodora Higginson Hanna  
Co-Executive Director

All information derived from TGH annual survey and ongoing data collection.
Our Participants

**AGE**
- 18% 19–34
- 34% 35–54
- 19% 55+
- 8% 7–18
- 21% 3–6
- 2% Multiracial
- 41% Black / African American
- 2% Multiracial

**INCOME**
- 91% TGH graduates live in very low-income households (HUD 2018)

**RACE/ETHNICITY**
- 31% Latinx / Hispanic
- 12% White
- 8% Other (i.e. Haitian, Cape Verdean)
- 6% Asian
- 8% Other (i.e. Haitian, Cape Verdean)

**GENDER**
- 67% Female
- 32% Male
- 1% Other / Prefer not to say

**INCOME**
- 91% TGH graduates live in very low-income households (HUD 2018)

Formula for Impact

**Learners**
People who are facing significant barriers but are motivated to overcome them

**Trainers**
15 hour courses with community trainers who tailor curriculum to the people they know and work with every day

**Access**
New devices and access to affordable home Internet

**Impact**
- Academic Achievement
- Economic Mobility
- Community and Family Engagement
Our Impact

Removing Barriers to Academic Achievement

“My grandson’s grades, especially in math, have improved since taking the program. He keeps in touch with his friends and they work with each other on assignments and hold each other accountable.” — Wanda, TGH Graduate

Through TGH,

families connect with teachers, students get computers for homework, and caregivers learn to access educational resources.

1,108 Children improved their grades

1,385 Children use their TGH device multiple times a week for learning

985 Adults are more involved in their children’s education
Our Impact

**Empowering Economic Mobility**

“I had never used a computer before and felt hopelessly outdated in the job market. I did not know how to go back to school with only typewriter knowledge. I am now at Quincy College enrolled in Medical Billing & Coding. It’s hard, but I now feel anything is possible.” — Carol, TGH Graduate

*Through TGH,* learners hone skills including resume writing, job searching, and business planning.

| 520 | Unemployed adults found jobs |
| 1,366 | Adults got better jobs |
| 43 | People started a new small business |
Our Impact

Driving Community and Family Engagement

“As a result of Tech Goes Home, I have an unprecedented level of parent involvement. For the families, who often feel isolated, the class doubled as a kind of parent support group. Many of the kids now call each other at night. This is a big deal for them.” — Eric, TGH Trainer and Special Education Teacher

Through TGH, participants meet members of their community while learning skills such as email, online safety, and voter registration.

3,083 Learners made new connections or friends

2,911 Learners used their TGH device to access City resources

2,685 Learners used their device to access health and wellness resources
“Tech Goes Home took me further than I ever dreamed I would have been able to go. The program elevated my family and prepared all of us for active participation in our greater community.” — Sophia, TGH Graduate

98%
Participants report learning skills that improved their lives

100%
TGH trainers say the program improved relationships with their participants and their families

Staff
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Daniel Noyes
Co-Executive Director
Qingjian Shi
Program Director
Barbara Kim
Finance and Operations Manager
Nessie Ruiz
Program Manager
Gabriel Vorleto
Program Administrator

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Chief Information Officer, City of Boston
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Aditi Taylor
Chief Risk Officer, MFS Investment Management
Joe Hedal
Deputy Director and Clinical Instructor, Harvard Law School - Transactional Law Clinics
Purnima Thakre
Chief Operations Officer, refine + focus
Rob Zaccardi
Executive Director, J.P. Morgan Private Bank

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Head of External Affairs, Google
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