



## **7EDU Student Class policy**

This document does not apply to students who signed the Full Support Program Agreement.  
These guidelines apply to both onsite and online students.

### **Class Rules & Regulations**

1. If the student is late, the class will still end at the scheduled time
2. Students must turn on their camera so that our teachers can ensure that they are involved in the class without any distractions.\*

*\*Please contact us in advance if this cannot be done due to health, personal or technical problems and concerns.*

### **Class Credit Request Grace Period**

Class credit will be refunded upon the student's graduation from high school.

### **One-on-One Classes**

1. Free rescheduling for the first class.
2. No refund for cancellation or rescheduling 3-hours before the scheduled start time.
3. No refund if the student does not show up for a class within 20 mins after the scheduled class start time.
4. Scheduling request made at least 24 hours before the scheduled start time will be charged USD 5 per class.
5. Scheduling request made within 24 hours of the scheduled start time will be charged USD 35 per class.

### **Group Classes**

1. If a student is absent, they will have access to the class recording.
2. No class fee adjustments will be processed for sessions the student does not attend.
3. 100% refund will be issued if you terminate your registration at least 24 hours before the start time of your first paid session for the registered course. After the 1st class, if the student does not like to continue the class, the rest of their credit will be refunded. No refund will be issued after the start of the second class. Course fee can be kept as class credit if you wish to withdraw from the class.
4. Access Duration to Class Materials (Group class)
  - a. Competition Preparation and Foundation Building: One month after the class ends
  - b. SAT, ACT, Advanced Placement (AP), SAT Subject Test, TOEFL: On the class' targeted test date
5. Class Recording Access Period
  - a. Absence from a session: One week
  - b. Past class recording purchase: Three months
  - c. Once the initial access period expires (one week or three months), students are only allowed to renew their request to access the recordings once

### **Materials and Recordings**

A cost of \$80 will be charged upon cancellation for any class where physical materials were given. A cost of \$50 for each mock test will be charged upon cancellation for any classes where mock test (digital or physical) were given. Access to 7EDU's class documents, materials, recordings, and information will be terminated upon cancellation of service.

### **Recording Statement**

Any student who has completed the enrollment process and participates in any of our classes agrees to be recorded for evaluation purposes and for the benefit of absent students. Class recordings that are accessible by students will not be refundable.

Access to class materials and class recordings is limited to those classes for which the student has officially registered and sharing said material with anyone not currently enrolled in that specific class is strictly prohibited. Legal action may be taken if it is determined that a registered student has shared class materials and class recordings with unauthorized individuals.

By completing the enrollment process, the student acknowledges the receipt of the 7EDU Class Policy and agrees to abide by the terms and conditions included therein as defined by 7EDU.