Exhibit 2

Unredacted Version of Document Proposed to be Filed Under Seal

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From: Eric Marcotulli [eric@elysiumhealth.com]
Sent: Saturday, October 29, 2016 4:18 AM
To: Chad Hollingsworth
Subject: FW: Data for discussion -- part 2
Attachments: Sep-16 CPA.png; Annual Retention Rates.png; Semi-Annual Retention Rates.png; Screen Shot 2016-10-12 at 8.59.04 PM[2].png; Screen Shot 2016-10-12 at 9.08.39 PM[3].png; Elysium - August 2016 Model[1].xlsx;
EH_GC_term_sheet_executed_20160909.pdf

Chad,

Thanks again for your patience. We had some travel issues but are back in NYC now. Wanted to get you discussed information. Attached, please find the model and term sheet, as well as an update email and update materials sent to GC prior to close:

- Our fundraising model as of August. It's pretty accurate. September was slightly less, but October will be slightly more so effectively nets out.
- The term sheet with GC. First close is complete.
- Retention data for prepay plans.
- Some additional data explaining the tradeoff between inventory buildout and new customer acquisition. We've resumed 20-25% consecutive month growth as of this month (Oct).

Let me know what else I can provide you.

From: Eric Marcotulli <<u>eric@elysiumhealth.com</u>> Date: Sunday, October 16, 2016 at 10:44 PM To: Justin Roberts <<u>jroberts@generalcatalyst.com</u>>, Dan Giovacchini <<u>dgiovacchini@generalcatalyst.com</u>> Subject: Data for discussion -- part 2

Dan and Justin,

Here is data you requested, and a ton of extra stuff you didn't. Long story short, we have a ton of awesome stuff going on, and we are very excited about CAC, LTV, retention, and supply chain.

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(1) The snapshot you see was taken at a specific point in time (clearly before the end of the month, though I can't remember), and there was likely a short lag in updated spend/performance numbers. The model you have is the total for that month. All of our spend is performance/digital acquisition.

(2) See attached. Improvement in May reflects key learnings from March and April on finding great customers on FB.

(3) Inventory purchase was made at the end of June. You see spend drop after that. See below for a much longer explanation. Our new partner already has 98% pure material at a cost of **sectors** and they are only at a 55% yield per batch! Contrast this to the \$800/kg we paid in June at 94% purity.

Notes:

• CPA for Sept, attached, was \$147. I think I mentioned one of our partners, an agency named Acquisition Labs, was acquired by Twitter and left us in September. So we were behind on plan (spend) and had to take on a lot of work internally. So we ramped spend at the end of the month, which throws off CPA a bit – skewing it higher since

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pumping higher dollars through the platforms in a short period of time has a poorer return than it thoughtfully distributed across the month and more focused in terms of audiences.

- To replace Acquisition Labs, we have found another firm named Good Apple. We are very excited about them, as they've come highly recommended from senior marketers at both Warby and Birchbox. Acquisition Labs only focused on FB, but these guys do everything. And they've already found ways to reduce wasted spend for us. As an example, we bid on Google for our branded keyword such that we in the are #1 slot 99.92% of the time, which is apparently crazy. If we drop this to 99%, we will reduce Google spend by 75%! And this is just one example. So lots of awesome stuff to come on the marketing front in the next month especially once we announce the clinical data and start some new product/data-specific campaigns.
- Below for LTV and inventory updates. One thing to note also is the bottles discrepancy. For instance, in July, we added roughly 4,900 new customers who purchased 5,700 bottles. But bottles shipped to "new customers" that month was 7,200. This is because that New York Magazine article drove a ton of subscription purchases in the beginning of the month, and so a number of people got their SECOND shipment that same month (because the second bottle for pay-as-you go subscriptions is initiated 25 days after the first purchase to ensure it gets there on time). The reason that this is important is because it has big implications for LTV (positive implications!) but not on CAC. This happens to a smaller degree in other months, obviously slightly more in months with 31 days.

LTV calcs

I dug into the bottles issues and found something interesting – there are occasions each month when new customers who purchase early in a given month get two shipments. If you are a new customer who opts into a monthly subscription (what we call "pay as you go" for \$50/mo), your first renewal cycle hits 25 days after your initial order. The idea is that it takes a few days to get there, so we don't initiate the second order after 25 days so it gets there by day 30 when your supply runs out. Each subsequent order happens on a 30-day cycle from there.

That means that, if you look at "new bottles" in a given month, these can be double-counted, which actually has a doubly-negative impact:

- It artificially inflates the number of "cohort start" bottles
- It shifts the retention curve "to the left" by one month

The issue then becomes that retention in the early months actually looks worse, and we you short-change that cohort by one month. Total sales for the cohort and total bottles sold/shipped remain constant, but the shape and behavior of the cohort look different.

The easier way to look at things, then, becomes on a purchaser basis, adjusting for the bottle multiplier. This is what you see attached. We tried to be very conservative in our assumptions, I hope you'll note – we used the shorthand churn calculation methodology of 1/monthly churn rate to get to a "customer lifetime value" in months and then multiplied that by ARPU (avg price X bottle multiplier) and unit economic (contribution margin) profile that we are near-100% certain we can get to in the next few months. As I mentioned during our discussion, we think we can improve this even further over time, further improve retention figures, etc. But even with this methodology and a \$200 CPA (which is 33-50% higher than we have been seeing), LTV is already north of 4x.

The two other items to note:

- If you compare the "more aggressive" churn methodology of 1/monthly churn rate to actuals we have, we end up below our current levels of retention for early cohorts and for the newer cohorts that are trending better. But we wanted to average the monthly churn data dating back to August to get us to a "data-driven" view. Looking at more recent data gets you even better numbers. And, of course, if you look at what we feel we can do to improve things further, it obviously improves further.
- Don't get thrown off by September 2015 12-month retention vs August. August is artificially high as it was the first month we ever offered semi and annual prepays (this is why we start looking at data here). So every customer who, to that point, was an "existing subscriber" had the opportunity for the first time in that month to purchase one of

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these plans. So there was a huge migration from existing customers into the newly-offered plans. Sept through Nov was really our first few months spending on marketing, though the numbers are still very good – and all of that data is factored into the numbers that drive assumptions in the LTV calcs.

In sum, we feel like that \$800-1,000 I quoted you on LTV for a given customer is more than achievable – it may even be conservative. Gives us tons of room on CPA and further growth.

Cash flow / implications for inventory

Had we continued to grow at the pace we were, or even moderately slower, we wouldn't have been solvent.

One example is the last inventory purchase we made June 30th that will take us through 8-9 mo of supply (at current plan). It cost a little over \$2M, leaving us with the \$1M buffer I mentioned that we've targeted recently. Had we allocated \$1M to marketing spend instead, and only ordered \$1M worth of inventory, we would've had a major issue – only 3 months or less of inventory. The reason it is 3 months or less (and not 4-4.5 months as you would expect if you just divided the above number by 2) is because with half the inventory and greater marketing spend, we would've continued to grow at too high of a rate. That \$1M that would've been allocated to inventory would instead be spent, to see degree, on marketing – and with higher spend and faster growth, the inventory would've run out faster! That means we would have had to spend the last \$1M immediately on a new purchase order to then fund an order behind that one given our 90 day turnaround time for a batch (again, we like to leave 120). The business wouldn't exist anymore. Plain and simple.

So instead, we focused on bringing down CPA and recouping marketing costs with inbound cash flow. As you can see from the attached screenshot of our model, I added a couple of rows to show how July and August show this shift. In July we used both new and existing incoming contribution margin to hit a recoup factor of marketing spend that reached 98%. In August, we furthered that to ONLY the existing piece (the piece we can predict with greatest certainty). September numbers aren't finalized, but again, we were close.

So we managed for CPA, inventory, and cash recoup while we completed the fundraising – which, as is always the case, has taken longer than we anticipated.

Criteo	\$13,158.40
Google	\$16,871.98
Taboola	\$47,013.99
Outbrain	\$132,238.50
Facebook	\$388,057.12
Total Spend	\$597,339.99
New Customers	4,058
СРА	\$147.20

Annual <mark>sCase</mark> 8	16-cv-02277	-CJC-DFM		Filed 10/30/19	Page 6 of 10	Page ID
	New	Active	Active Rate			
Sep-15	75	49	65.33%			
Oct-15	135	90	66.67%			

Semi-Annuals	:16-cv-02277-	CJC-DFM C	Document 373-3 #:22863	Filed 10/30/19	Page 7 of 10	Page ID
	New	Active	#:22863 Active Rate			
Apr-16	845	625	73.96%			
May-16	789	671	85.04%			

Blended LTV ase 8:16-cv-02277-CJC-DEM Document 373-3 Filed 10/30/19 Page 8 of 10 Page ID

Purchase	r Cohort :	Start											
	1	2	3	4	5	6	7	8	9	10	11	12	Churn Rate
Aug-15	541	310	291	259	241	225	210	199	197	186	185	171	Lifetime (months)
Sep-15	727	360	327	296	285	256	228	217	214	202	192	176	Avg. Bottle Price
Oct-15	1,877	819	752	673	616	560	511	491	474	449	437		Bottle Multiplier
Nov-15	2,209	980	895	808	764	690	646	615	598	572			ARPU
Dec-15	1,974	1,056	987	919	839	770	706	654	634				LTV Revenue
Jan-16	4,162	2,212	2,011	1,836	1,730	1,554	1,448	1,371					Contribution Marg
Feb-16	5,205	2,801	2,564	2,365	2,180	1,959	1,797						LTV Gross Profit
Mar-16	6,883	3,750	3,442	3,141	2,910	2,622							
Apr-16	7,652	4,635	4,251	3,863	3,577								CAC
May-16	6,224	4,023	3,754	3,473									LTV/CAC
Jun-16	6,469	4,089	3,757										1
Jul-16	5,800	3,751											
Aug-16	5,967												

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
Aug-15	100.0%	57.3%	53.8%	47.9%	44.5%	41.6%	38.8%	36.8%	36.4%	34.4%	34.2%	31.6%					
Sep-15	100.0%	49.5%	45.0%	40.7%	39.2%	35.2%	31.4%	29.8%	29.4%	27.8%	26.4%	24.2%					
Oct-15	100.0%	43.6%	40.1%	35.9%	32.8%	29.8%	27.2%	26.2%	25.3%	23.9%	23.3%						
Nov-15	100.0%	44.4%	40.5%	36.6%	34.6%	31.2%	29.2%	27.8%	27.1%	25.9%							
Dec-15	100.0%	53.5%	50.0%	46.6%	42.5%	39.0%	35.8%	33.1%	32.1%								
Jan-16	100.0%	53.1%	48.3%	44.1%	41.6%	37.3%	34.8%	32.9%									
Feb-16	100.0%	53.8%	49.3%	45.4%	41.9%	37.6%	34.5%										
Mar-16	100.0%	54.5%	50.0%	45.6%	42.3%	38.1%											
Apr-16	100.0%	60.6%	55.6%	50.5%	46.7%												
May-16	100.0%	64.6%	60.3%	55.8%													
Jun-16	100.0%	63.2%	58.1%														
Jul-16	100.0%	64.7%															
Aug-16	100.0%																
Average	100.0%	55.2%	50.1%	44.9%	40.7%	36.2%	33.1%	31.1%	30.1%	28.0%	28.0%	27.9%	27.5%	27.1%	26.7%	26.3%	25.9%

5.1% 19 \$53.4 1.14 \$60.9 \$1,188 72.5% \$861 \$200 4.31x

Financial projections CASE 8-16-CV-02277-			Doc	Imen	+ 272	<u>2</u> E	led 1	0/20/	10	ane	9 of 10	Dan		
FYE 12/31	Jul-15	Aug-15	Sep-15	Oct-15	New 15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jui-16	Aud-16
New Subtotal by Purchase Type				Ħ		5								
Manual	11.160	16,620	27,420	81.480	91,260	64,680	134,580	162,180	211.020	202.320	154,080	171.060	148,500	176.520
Pay As You Go	5,900	6.400	7.850	21.000	23.550	22,600	63,600	81,250	113,400	141.350	111.550	123,150	108.450	103.000
Semi-Annual		10,530	14,850	39,150	47,790	48,330	105,300	142,830	154,440	180,900	154,980	171,450	157,140	131,22
Annual		13,440	25,920	57,120	72,480	58,560	157,440	171,840	216,000	298,560	281,280	293,280	254,400	215,040
New Subtotal	17,060	46,990	76,040	198,750	235.080	194,170	460,920	558,100	694,860	823,130	701,890	758,940	668,490	625,784
Retained Subtetal by Purchase Type														
Manual	10,260	7,920	8,520	10,680	18,840	24,960	24,900	31,560	43,920	61,960	58,200	69.340	70,680	76,38
Pay As You Go	74,900	75,200	74,700	80,700	103.650	129,600	156,600	215,400	302,400	398,650	549,150	599.950	715,100	749,85
Semi-Annual		8,910	9,990	10.800	21,600	29,430	34,020	58,700	81,810	100,440	129.330	125,550	152.280	195.83
Annual		33,120	17,760	12,000	20,160	36,480	43,680	58,560	89,280	87,840	110,880	94,080	107,520	159,360
Retained Subtotal	85.160	125,150	110.970	114.180	164.250	220.470	259.200	362,220	517.410	638,690	847.560	878,920	1.045.580	1,182,42
New customer contribution (at 55% full-loaded contribution margin)	9,383	25,845	41,822	109,313	129,294	106,794	253,506	306,955	382,173	452,722	386,040	417,417	367,670	344,17
Recoup factor vs marketing spand	1.46	1.61	.83	.99	.94	.97	.77	.68	.42	.36	.37	.27	.38	.5
Retained customer contribution (at 55% full-loaded contribution margin)	46,838	68,833	61,034	62,799	90,338	121,259	142,560	199,221	284,576	351,390	466,158	483,406	575,069	650,33
Recoup factor vs marketing spend	7.28	4.28	1.20	.57	.65	1.10	,43	.44	.31	.28	.44	.31	.60	1.0
Total recoup factor	8.73	5.89	2.03	1.56	1.59	2.06	1.20	1.12	.74	.63	.61	.59	.98	1.5
Subtotal	102,220	172,140	187,010	312.930	399,330	414.640	720,120	920,320	1,212,270	1,462.020	1.649,450	1,637,850	1.714,070	1,605,20
Discount	560	1,318	365	676	900	3,580	8,810	1,270	1,185	1,775	1,143	5,467	7,494	9,95
Expedited Shipping	558	661	1,047	2,342	8,329	4,097	5,896	6,509	8,601	8,323	7,584	7,376	8,072	8,63
Тах	2,861	4,608	5,277	8,358	10,423	9,907	12,763	15,893	22,439	27,456	27,633	32,011	35,573	37.37
Total Sales	105,079	176,291	192,969	322,955	412,182	424,964	729,969	941,452	1,242,125	1,496,024	1,583,525	1,671,790	1,750,221	1,844,25
Marketing	A 100	10 000	00.004	64 (00	410.050	00 200	007.070	104 242	070 4 40	1.070.000	4 000 000	4 500 100	045 000	634.33
Spend Public Relations Costs	6,438	16,080	33,901 16,750	91,188 19,163	119,058 19,200	68,520 22,088	307,270 21,625	424,313 28,750	873,146 30,675	1,256,660 17,925	1,039,699 16,000	1,523,120 16,000	945,863 13,000	634,33
Public Relations Costs Total Marketing/PR Spend	6.438	16.080	16,750 50.851	19,163	19,200	110.607	328,895	453,063	30,675	17,925	16,000	1.539,120	13,000	6,50 640,83

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