

The Explorers



European Conference on Club Management 2019

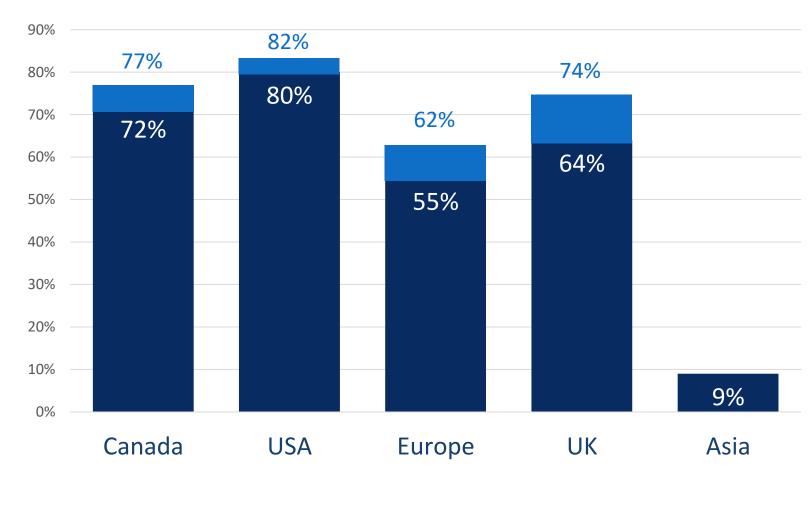
Host.



Rob Hill, BA (Hons), MBA Partner, Global Golf Advisors

Strategic Planning is a Habit amongst Top Performing Clubs

Of 100 of the world's top performing clubs, how many are working to a strategic plan?



Strategic Planning Process

Intelligence Gathering Stakeholder Input Draft Initial Strategy

Board Input

Finalise Plan

- Operations Analysis
- Financial Analysis
- Market Analysis
- Governance Review
- Staff Input

- Member Focus Groups
- VisitorInterviews
- Survey

- Mission
- Vision
- Values
- BHAG
- Core Goals
- Objectives

- Strategic Direction
- Governance Structure

- Action Plan
- Monitoring & Evaluation
- Board Q&A
- Board Vote

5 Habits of Great Strategic Thinkers



Fearless & Critical

Like the explorers of the age of discovery.



Anticipate

Anticipate the Future of the Club Industry.



Look Beyond

Look Beyond the Club Industry for Inspiration.



Curious and Open

Be Curios and Open



Decisive

Make Decisions Decisively

Explorers.



Javier Riveriego, CEO Real Club Valderrama



Marc Newey, CEO Roehampton Club



James Burns, GM Milltown Golf Club

Embarking on the journey.



What persuaded you to start your strategic planning journey?



What were aiming to achieve with your strategy?



How did you garner support from stakeholders?

Intelligent, Evidence-Based Planning.





What were the important questions you needed answers to?

What intelligence did you rely on to inform your strategic thinking?

Keep Strategy Alive.

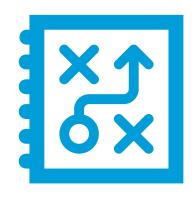




How do you successfully keep strategy alive at your club?

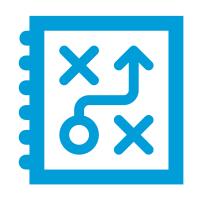
How do you monitor performance of your strategy?

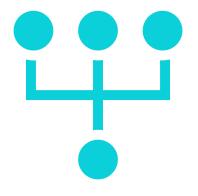
Secrets to Success.



What have been the benefits for you and your club in developing a strategy?

Secrets to Success.







What have been the benefits for you and your club in developing a strategy?

What pitfalls should club leaders look out for?

What are the critical factors to a successful strategy?



Q&A



(n.) one more way Global Golf Advisors helps clients make smart business decisions

For a complimentary copy of our strategic planning whitepaper, contact Rob Hill (Partner, EMEA Office) on rhill@globalgolfadvisors.com.

Global Golf Advisors, formerly KPMG Golf Industry Practice has served over 3,000 clients around the world from our offices in Europe, Canada and the United States.

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