

APSC-ABAC Public-Private Dialogue on Services

“The Impact of New Technologies; Implementing the APEC Services Competitiveness Roadmap in the Digital Era”

Ayana MidPlaza Hotel
Jakarta, Indonesia
23-24 April 2019

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Day 1: Tuesday 23 April 2019	
08.30 – 09.00	Registration
09.00 – 09.20	Opening Session: Opening remarks <ul style="list-style-type: none"> ❖ Chairman, Indonesian Services Dialogue ❖ Chair, ABAC Indonesia Keynote Address <ul style="list-style-type: none"> ❖ Deputy Minister for International Economic Cooperation, Coordinating Ministry of Economic Affairs Indonesia
09.20 – 10.30	Session 1: Services in the Digital Era: Impact of New Technologies on Services Competitiveness and Cross-Border Trade <p><i>Trade in digitally-enabled services is thriving as digitalization of the entire economy continues to accelerate and change the way we perceive globalization. Advances in digital technologies make it easier to trade over the internet which means global and regional trade in services will continue to fragment into value chains and grow relatively more rapidly than trade in goods and play an increasingly dominant role in national economies. Some services that used to be considered non-tradeable can now be seamlessly traded across borders. This changes the services competitiveness landscape. Some countries perform better and export more services in digital format than others. This session explores some of the key contributors to building competitiveness in digital trade.</i></p> <p>Moderator: Mr Mark Agnew, Canadian Coalition of Services tbc</p> <p>Speaker 1: Enhancing services productivity and competitiveness thru Artificial Intelligence: Wei Han, Mainspring Technology</p> <p>Speaker 2: Blockchain as digital infrastructure for cross border trade in services: Mr Oscar Darmawan, Indonesia Blockchain Association</p> <p>Speaker 3: Building Digital Infrastructure: Mr Manuel Prieto, SOFOFA Chile tbc</p> <p>Speaker 4: Developing Digital Standards: Mr Jack Yao, CCPIT tbc</p>
10.30 – 10.45	Coffee Break
10.45 – 11.45	Session 2: Towards an E-Commerce Framework: Promoting Regional Trade in Digitally-Enabled Services <p><i>A comprehensive work programme on E Commerce has been underway for over a decade in the WTO. Following a supportive Statement by more than 70 WTO members at the WTO Ministerial Meeting in Buenos Aires in 2018, an announcement followed in the margins of the World Economic Forum in Davos in January 2019 signalling a likely</i></p>

	<p>prospective early launch of negotiations. APEC similarly took big strides forward in 2018 in agreeing on a structure for a comprehensive work programme on digital trade. And under Japanese leadership, the G20 is likewise focussed in 2019 on a big digital initiative. As APEC economies gear up to develop a new framework on E Commerce, this session explores regional services business priorities and perspectives.</p> <p><u>Moderator:</u> Mr Ho Meng Kit, Singapore Business Federation, ABAC Singapore <u>Speaker 1:</u> Ms Mira Tayyiba, Director for Creative Economy and E-commerce, Coordinating Ministry of Economic Affair, Indonesia tbc <u>Speaker 2:</u> Business perspectives: Mr Fajrin Rasyid, CFO, Bukalapak <u>Speaker 3:</u> B20 perspectives on Industry 4.0: Ms Kyomi Kasai or Professor Makoto Yokozawa, Japan Services Network tbc <u>Speaker 4:</u> APEC Working Group on E Commerce tbc</p>
11.45-13.00	Lunch Break
13.00-14.00	<p><u>Session 3: The Future of E Payments Systems: Best Practice Regulatory Responses to Structural Disruption</u></p> <p><i>This session will discuss the transformation of financial services, especially its payments systems, from traditional banking services to more digitalized and seamless payments system. This panel will present several examples of best practices in regulatory responses to the challenge of structural change. This panel will also discuss future payments system infrastructure needs.</i></p> <p><u>Moderator:</u> Mr Robert Milliner, ABAC Australia and Chair, Australian Payments Council <u>Speaker 1:</u> Director of Payment System, Indonesia Central Bank tbc <u>Speaker 2:</u> Business Rep eg VISA tbc <u>Speaker 3:</u> Ms Lenny Suwardi PwC Indonesia <u>Speaker 4:</u> Innovation of the future e-payment system, Mr Bayu Hanantasena, CEO ArthaJasa, Payment Gateway</p>
14.00-15.15	<p><u>Session 4: Data Localization and Cross Border Data Flows: How Free Flow of Data Optimizes Trade in Services in the Digital Era</u></p> <p><i>Data is the new business resource. Free flow of data across borders in the world today provides tremendous benefits such as investment, innovation, market access, trading opportunities, development, and an overall growth in productivity. Cross-borders data flows have transformed the world's economy, including at the micro level, affecting every company and every individual. But the full potential of these positive benefits cannot be reaped with data flow restrictions in place. This panel will discuss the potential adverse impact of data restrictions.</i></p> <p><u>Moderator:</u> Mr James Angus Bond, President ASR (Citi) tbc</p>

	<p><u>Speaker 1:</u> Business Perspective: Mr Quint Simon, Amazon Web Services</p> <p><u>Speaker 2:</u> Dr Peter Lovelock - TEPS tbc</p> <p><u>Speaker 3:</u> APSC or ABAC representative tbc</p> <p><u>Speaker 4:</u> Ms Christine Bliss, President, CSI, United States tbc</p>
15.15-15.30	Coffee Break
15.30-16.30	<p><u>Session 5: Applying Insights from the STRI to Enhance Competitiveness of the Services Sector</u></p> <p><i>This session will provide updates on the implementation of the APEC Services Competitiveness Roadmap (ASCR), including development of the Services Trade Restrictiveness Index (STRI), highlighting some recent applications that illustrate how use of the STRI can support progress in ASCR implementation.</i></p> <p><u>Moderator:</u> Mr Eduardo Pedrosa, Secretary-General, PECC tbc</p> <p><u>Speaker 1:</u> Implementation of ASCR: 2018 Agreement on Non-Binding Principles on Domestic Regulation of Services: Ms Krasna Bobenreith, Chair APEC GOS tbc</p> <p><u>Speaker 2:</u> Update on the OECD STRI (a representative from OECD)</p> <p><u>Speaker 3:</u> OECD Study on competitiveness of the Australian services sector; an industry-led response to developing a reform agenda: Mr James Angus Bond, President ASR (Citi) or Professor Jane Drake-Brockman, Institute for International Trade, The University of Adelaide tbc</p> <p><u>Speaker 4:</u> Ms Shinta Kamdani, ABAC Indonesia and CEO, Sintesa Group</p>
19.00-Finish	<p><u>Gala Dinner</u></p> <p>Keynote : Coordinating Minister of Economic Affairs, Indonesia</p>

<u>Day 2: Wednesday 24 April 2019</u>	
08.30-09.00	Registration
09.00-10.15	<p><u>Session 6: Facilitating Investment in Services in the Digital Era: Regional Best Practices</u></p> <p><i>FDI in services has increased substantially in recent years. In developing economies, generally there is huge gap in supply and demand of services, with an under supply condition especially in telecommunications, medical, financial, and transportation services. The inflow of investments in services is seen as a way of filling in gaps in domestic supply and an enabler for economic growth thru strengthening domestic capital productivity and creating employment. This session will discuss the multiplier effects of investment in services and the policy framework that facilitates investment in services.</i></p> <p><u>Moderator:</u> Mr Manuel Prieto, SOFOFA, Chile tbc</p>

	<p><u>Speaker 1</u>: Representative from Indonesia Investment Coordinating Board</p> <p><u>Speaker 2</u>: The Digital STRI; representative from OECD tbc</p> <p><u>Speaker 3</u>: Mr Douveri Henau, PNG Business Council (ABAC PNG) tbc</p> <p><u>Speaker 4</u>: Mr Watson Chan, Hong Kong Coalition of Services Industries tbc</p>
10.15-11.30	<p><u>Session 7: The Human Factor: How Digitalization and Innovation is changing the nature of work in the services sector</u></p> <p><i>Digitalization is having tremendous impact on the current and future work environment. This panel will look into the evolving landscape of work both in the physical and digital space. In addition, panelists will discuss how businesses can adapt, and what policies may be necessary for the future workforce, not only to manage the disruption especially in the services sector but also to develop new competitive advantage.</i></p> <p><u>Moderator</u>: Mr Bill Luz, ABAC Philippines and Philippine Services Coalition tbc</p> <p><u>Speaker 1</u>: Video or Teleconference Presentation by Professor Richard Baldwin: "The Globotics Revolution" tbc Representative from ABAC Peru tbc</p> <p><u>Speaker 2</u>: Representative from GOJEK or GRAB (App-based service providers and ride-hailing apps)</p> <p><u>Speaker 3</u>: Representative from a company that has embraced this reality and underwent digital transformation (representative of TWCSI, Chinese Taipei tbc</p> <p><u>Speaker 4</u>: Malaysian Services Providers Confederation tbc</p>
11.30-12.30	<p><u>Session 8: Access to Talent: Facilitating Cross-Border Movement of Professional Services Providers</u></p> <p><i>This session will discuss the work force side of services competitiveness. Human talent has always been and will remain the main fuel of the services sectors. As the services sector grows at a rapid pace, more investment in human capital is needed. The ASCR call for action to support cross-border mobility for professionals, building on initiatives such as the APEC Architects and Engineers Registers that facilitate mutual recognition arrangements. This session looks at what needs to be done to make faster progress.</i></p> <p><u>Moderator</u>: Mr John Donnelly, DFAT tbc</p> <p><u>Speaker 1</u>: Developing talent and challenges in facilitating cross border professional movement: Mr Jonathan Ng, Head of Regulatory, PMI</p> <p><u>Speaker 2</u>: Representative from the professional services from Australia tbc</p> <p><u>Speaker 3</u>: Perspectives on Tertiary Education, tbc</p> <p><u>Speaker 4</u>: APEC Engineer Scheme: representative from the APEC Engineer Coordinating Committee / Institution of Engineers, Singapore (IES) tbc</p>
12.30-13.00	<p><u>Wrap-up and Next Steps</u></p>

		<p>The rapporteurs will draw out some highlights and main conclusions from the discussion and put forth recommendations for next steps to be taken in addressing competitiveness challenges in Services and the Digital Economy.</p> <p>Rapporteurs: Mr Patrick Chua, ABAC Philippines and APSC Co-Convenor Ms Justine Lan, Development Division, WTO Secretariat tbc Representative of the Australian Government eg Tim Stapleton, DFAT tbc</p> <p>Closing Remarks: Ms Devi Ariyani, Executive Director, Indonesian Services Dialogue</p>
13.00 – 14.00		Networking and Lunch
14.00 - 16.00		5th Annual Meeting of the Asia Pacific Services Coalition
19.00 - Finish		Dinner hosted by ABAC Indonesia