

Difficult Conversations Masterclass

We have successfully run the Difficult Conversations masterclass in a variety of organisations over the last decade. We've helped thousands of individuals understand the neuroscience behind difficult conversations, allowing them to feel more prepared to have effective conversations.

But, don't just take our word for it, read on to hear what our clients think...



Current Clients



DIAGEO



UNIVERSITY OF
Southampton



HITACHI



SWATCH GROUP

Prince's Trust



Testimonials

"It was one of the most enjoyable courses that I have been on; and I have attended quite a few over the years. You made us all feel at ease, the actor was superb and had my difficult client down to a tee – I am armed with my script!!

Manager, Tithegrove Ltd

"I had the amazing experience of attending Linac's masterclass in Birmingham, a fantastic opportunity to explore and challenge the learning experience. Brilliant two days - very engaging and inspirational, wouldn't change a thing, I will be incorporating everything I have learnt into my work practice."

Learning & Organisational Development Practitioner, NCFE

“Interesting and engaging, I have learnt techniques and approaches I can now apply and feel much better equipped to now take on Difficult Conversations and won't be shying away from them now!”

L&D Manager, Southampton University

"I work in organisational development and am in the process of writing a neuro psychology for the workplace programme, I found this course to be thorough, detailed, enjoyable and well facilitated, it was really useful and will be applied in my job role."

Learning & Development Advisor, Halton Council

"Very engaging, relevant and helpful. I feel much more prepared to have difficult conversations and ensure I maintain the right balance."

Manager, Swatch Group

"Fascinating and thought-provoking subject, well balanced between knowledge and practical hands on insights and models we can use in the workplace."

L & D Manager, Dentons

“ Very good mix of practical hands on and knowledge, packed a lot in but didn’t feel rushed. Very relevant to some challenges I’m facing, facilitator made the complex simple. I can now plan for difficult conversations and really try to understand other’s ‘bubbles’ better. ”

HR Director, Dentons

"I really loved it. It was great, best course I've been on in a long while, I took away so much."

Learning & Development Manager, CMS London

"An eye opener and really delves into psyche and approaches. Very interesting, I got so much from discussions and the role play was excellent and helped facilitate a natural reaction. Helped me to plan effective conversations and I now feel much more prepared to have these conversations with my team."

Manager, Swatch Group

“ This has been by far the best course I have completed - a real eye opener. Just hope I can stay on track with listening ... it probably won’t surprise you to know this will come with great difficulty! Expect many emails over the coming years asking for more advice. ”

Manager, Tithegrove