



FIRST RESPONSE
SAFETY GROUP
One Group Every Response

FRSG H&S STATEMENT OF INTENT

FIRST RESPONSE SAFETY GROUP LTD is registered as a limited company in England and Wales
under company number 16997402

Registered address: Office 191, Unit 5, 399-405 Oxford Street, Mayfair, London W1C 2BU

HEALTH & SAFETY STATEMENT

First Response Safety Group Ltd (FRSG) recognises that health, safety and wellbeing are fundamental to the delivery of professional, reliable and safety-critical services. As a specialist provider of interim fire safety measures, waking watch provision and fire risk support services operating within occupied residential environments, the organisation acknowledges that effective safety management is essential to protecting life, supporting safe occupation of buildings and maintaining public confidence.

FRSG is committed, so far as is reasonably practicable, to safeguarding the health, safety and welfare of its employees, workers, clients, residents, contractors, visitors and members of the public who may be affected by its activities. The organisation operates on the principle that no operational or commercial objective is more important than safety.

Health and safety forms an integral part of FRSG's governance arrangements and is embedded into organisational leadership, planning, supervision and operational delivery. Safety considerations are incorporated into decision-making processes at all levels of the organisation, ensuring that risks are identified, assessed and controlled through proportionate and effective measures.

Our Commitment

FRSG is committed to maintaining safe working environments and promoting a positive safety culture through:

- Implementing suitable and sufficient risk assessments for all activities
- Establishing safe systems of work appropriate to operational risk
- Providing competent, trained and supervised personnel
- Preventing injury, ill health and unsafe conditions wherever reasonably practicable
- Maintaining equipment and operational resources in a safe condition
- Encouraging the reporting of hazards, incidents and near misses
- Learning from operational experience to continuously improve performance
- Promoting wellbeing, professionalism and fitness for duty

The organisation recognises that many FRSG deployments occur within residential buildings where vulnerable persons may be present. Particular emphasis is therefore placed on vigilance, situational awareness and professional conduct to ensure that safety arrangements support residents as well as staff.

Legal and Professional Compliance

FRSG conducts its operations in accordance with applicable UK health and safety legislation, including the Health and Safety at Work etc. Act 1974 and associated regulations governing workplace safety, risk management and operational activities.

Compliance with legislation represents the minimum acceptable standard. FRSG seeks to apply recognised industry good practice and professional standards to strengthen safety assurance and support responsible persons, managing agents and building owners in maintaining safe premises.

Where FRSG operates within premises controlled by others, the organisation works cooperatively with duty holders and stakeholders to ensure risks are effectively managed and safety arrangements remain coordinated and understood.

Leadership and Responsibilities

Health and safety is a shared responsibility throughout FRSG.

The Directors provide strategic leadership, set organisational expectations and ensure that adequate resources, systems and competent support arrangements are in place to manage risk effectively.

Managers and supervisors are responsible for implementing safety arrangements, maintaining oversight of operational activities and ensuring that personnel understand and follow required procedures.

All employees and workers have a responsibility to take reasonable care for their own health and safety and that of others who may be affected by their actions. Personnel are expected to follow training and instructions, use equipment correctly and report hazards or concerns promptly.

FRSG actively promotes an open reporting culture where individuals are encouraged to raise safety concerns without fear of blame or reprisal. Workers are empowered to challenge unsafe practices and escalate risks where necessary.

Risk Management and Operational Safety

FRSG applies structured risk management processes across all areas of service delivery. Hazards arising from work activities, environments and operational demands are assessed and controlled using proportionate measures designed to reduce risk to the lowest level reasonably practicable.

Operational controls may include safe systems of work, supervision arrangements, defined procedures, training requirements and environmental safeguards appropriate to the nature of the task.

Given the fire safety focus of FRSG services, particular attention is given to maintaining situational awareness, supporting evacuation readiness, identifying developing hazards and ensuring effective communication with responsible persons and emergency services where required.

Emergency arrangements and escalation procedures form a key component of operational planning, ensuring personnel understand their responsibilities in the event of fire or other emergencies.

Training, Competence and Supervision

FRSG recognises that competent personnel are essential to safe service delivery. Employees receive appropriate information, instruction, training and supervision relevant to their role and operational environment.

Training arrangements support both safety compliance and professional development, ensuring that personnel understand hazards associated with their duties and are capable of performing tasks safely and confidently.

Supervision arrangements are proportionate to operational risk and support consistent application of standards across all deployments.

Health, Wellbeing and Fitness for Duty

FRSG recognises that individual health and wellbeing directly influence safety performance. Personnel are expected to present themselves fit for duty and capable of performing their role safely.

The organisation promotes responsible management of fatigue, workload and wellbeing, recognising the demands associated with safety-critical environments and lone-working deployments.

Where health concerns arise, FRSG seeks to manage risk proportionately while supporting individuals through appropriate workplace arrangements.

Communication and Worker Engagement

Effective communication and consultation are central to FRSG's safety culture. Employees are provided with relevant information relating to hazards, operational procedures and emergency arrangements.

FRSG encourages active worker involvement in safety improvement and values feedback from employees, clients and stakeholders to strengthen operational practice.

Monitoring and Continuous Improvement

Health and safety performance is monitored through operational oversight, incident reporting, review processes and organisational learning.

FRSG is committed to continual improvement and regularly evaluates safety arrangements to ensure they remain effective, proportionate and aligned with organisational activities and legal expectations.

Lessons identified from incidents, near misses or operational experience are used to enhance procedures, training and governance arrangements.

Our Safety Culture

FRSG believes that strong safety performance depends upon leadership, professionalism and personal responsibility. The organisation promotes a culture in which safety is prioritised, standards are maintained and individuals feel confident to speak up where risks exist.

Through responsible governance, competent personnel and continuous improvement, FRSG remains committed to delivering services safely, professionally and with integrity.

This statement is reviewed periodically to ensure continued suitability, legal compliance and alignment with organisational operations.

Approved on behalf of First Response Safety Group Ltd

*Sheldon Russell-Priest
Managing Director*

Date: 23/02/2026

Review Date: 23/02/2027