

# Uniform Standards



## Quality control

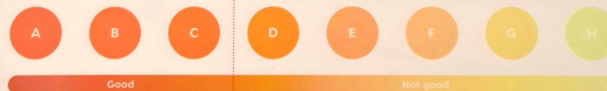
### Guidelines laundry service

Which color tones are acceptable in your city?



### Check the discoloration of the driver equipment

Are the items still orange enough? Use the color palette below.



If the color of the item resembles color **A-C** of the color palette, wash clothing.

If the color of the item resembles color **D-H** of the color palette, please do not reuse this item and dispose the item following the guidelines.

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# Expectations

As one of the most recognised brands in the UK we strive to represent Just Eat with the same high standards of courier visibility with the equipment provided, as our customers expect from our delivery service.

At the start of your assignment you will receive the following equipment:

- **Helmet**
- **Backpack (remote couriers only, hub couriers collect from the hub at the start of each shift)**
- **Polo shirt(s)**
- **Jacket (summer / winter)**
- **Rain trousers**

The equipment you use on shift must be kept clean and free from any damage. It is your responsibility to check your equipment and bring it to Just Eat's attention if you need a replacement.

Please be aware some equipment may be unavailable depending on stock.

**If you no longer work for Just Eat you must return your equipment to the hub!**



When you receive your equipment from Just Eat it should look like this i.e free from any damage, defects and dirty marks.

Please make sure to check your equipment prior to every shift, we want you to be well equipped with the safety equipment to avoid any injuries whilst on shift.



The equipment pictured will not be acceptable for you to attend your shift with it is damaged and dirty. Please make sure you notify Just Eat at the hub and swap it for new equipment (depending on stock).

Footwear such as sandals, crocs, sliders etc are not allowed to be worn when on shift as it is a safety risk.



# Let's talk Helmets..

It is **mandatory for all couriers to wear a helmet when on shift**. Your safety is very important to us.

Please make sure your helmet is in good condition by adhering to the following guidelines:

- **Helmet should be free of cracks and dents** as this can compromise its structural integrity and this will no longer protect you.
- **Make sure the chin strap is always fastened** and secured tightly (there should be no more than a 2 finger gap between the chin and the strap)
- **Make sure the helmet fits comfortably** on your head, please ask for an appropriate sized helmet from the team.

Did you know..head injuries were more likely to occur on paved surfaces than on grass, gravel or dirt. Wearing a helmet reduced the risk of head injury by 63% and of loss of consciousness by 86%.

