

*Wintringham*

**SPECIALIST AGED CARE**

## Wintringham Williamstown

- 1 of 6 Wintringham Residential Aged Care Facilities
- **60 Residents** (50% homeless / 50% home owners from the local community)
- Each of the 60 units has an **internal and external door** (plus 21 external doors from common areas)
- **81 external exits used by residents**
- **24 year old facility**



## **Philosophy behind Wintringham's approach**

- We provide people with homes
- Locks on our homes are to prevent intruders not keep us in
- Wintringham embraces risk as an important part of life

## Prior to admission

Our open building and risks are explained to potential residents and their representatives



## On admission

- Photograph
- Wintringham business cards (for wallet / handbag / walking frame)
- “Let a staff member know when to expect you home”
- “If you are ever in trouble just catch a taxi home and we will have a cabcharge waiting for you”

## During the months following admission

- We get to know the person / their lifestyle and capabilities
- We learn when we need to worry about the person (immediate - 24 hours)



## **Strategies to assist residents who are getting lost**

### **Help to get home**

*Technological / non technological*

### **Reduce frequency of going out alone (restraint free policy)**

*Technological / non technological*

## Help to get home (technological)

- Mobile phone (we can call and check all is ok or resident can call for help)
- Iphone or GPS tracking device (shopping trolley / walking frame)





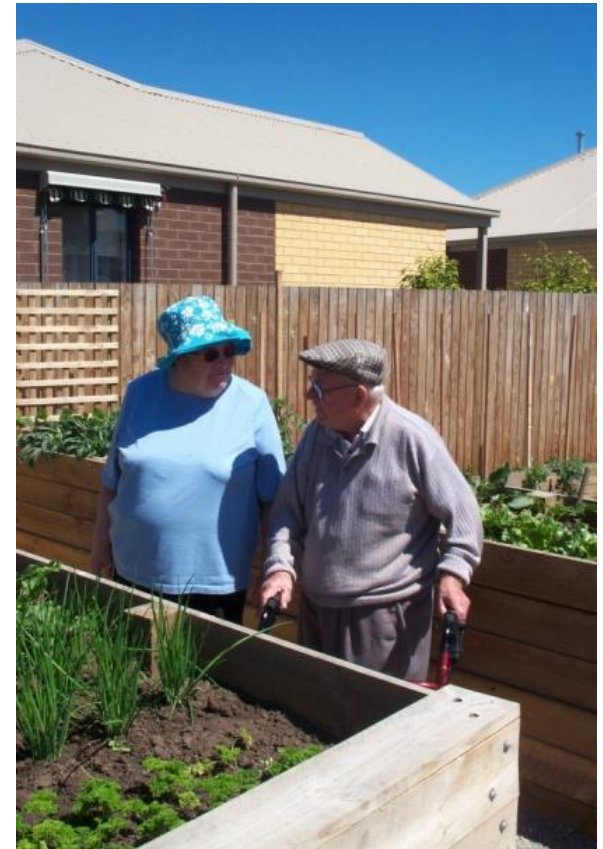
## Help to get home (non technological)

- Travel training (staff or another resident walk with them to the local shops)
- Arrangements with pub / bank / supermarket / bottle shop etc
- Regular taxi bookings (5pm from the pub)
- Daily clothing profile
- Hourly sighting chart



## Reduce frequency of going out alone (technological)

- Door alarms
- Sensor mats
- Iphone app or other GPS device with geo fencing feature
- Wandering alarms (other Wintringham sites)



## Reduce frequency of going out alone (non technological)

- Staff to assist with shopping trips etc
- Alcohol / cigarette programs
- Trust Account (enables residents to withdraw money and pay bills from facility reception)
- Recreation program



## Wintringham Williamstown Outcomes (past 10 years)

- 6 of 120 discharges due to the openness of the facility
- 1 hospitalisation (a resident absent overnight)
- 0 deaths
- 9 Missing person police reports made (per year)

