

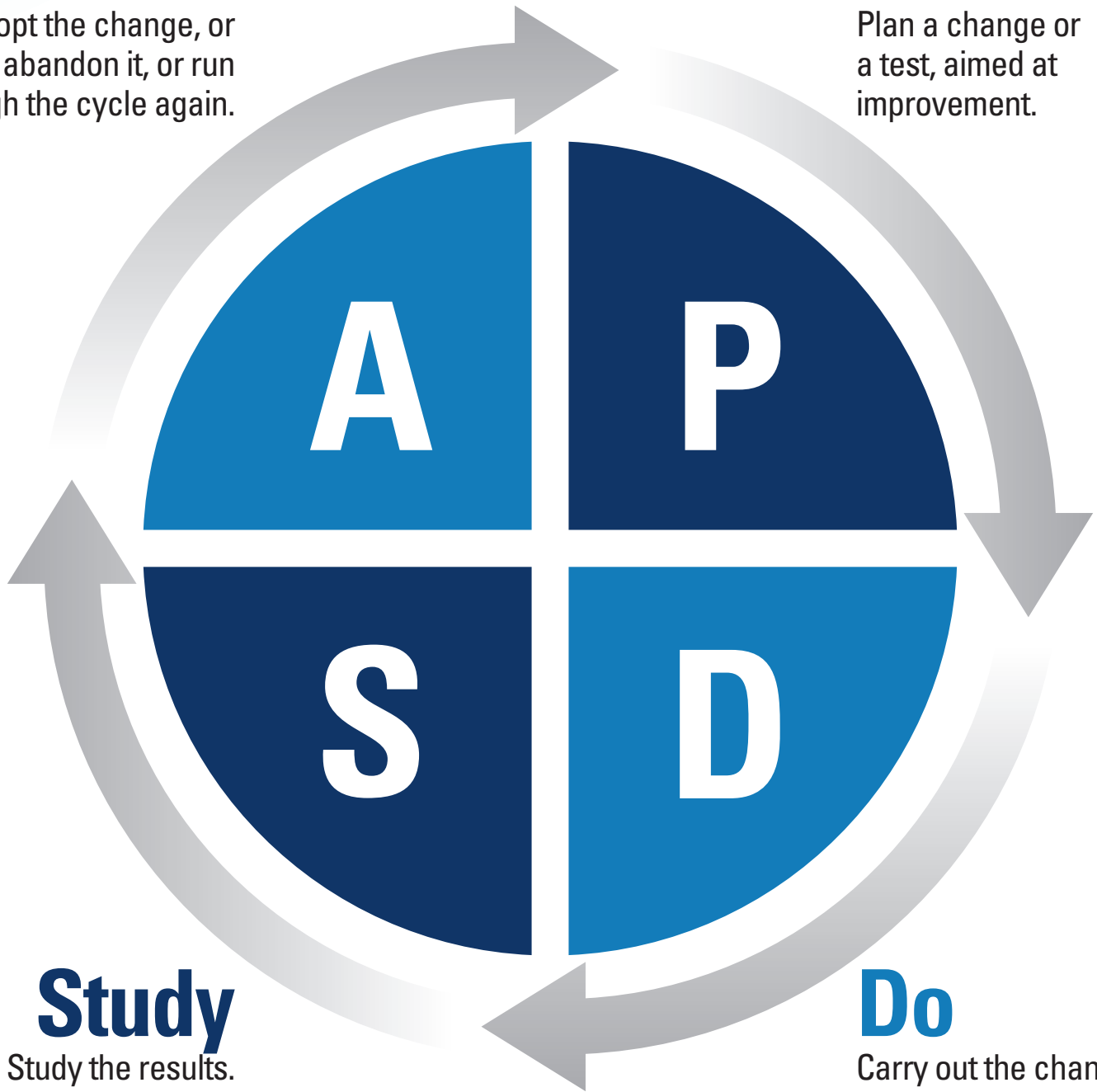
# *The PDOSA Cycle*

## **Act**

Adopt the change, or  
abandon it, or run  
through the cycle again.

## **Plan**

Plan a change or  
a test, aimed at  
improvement.



## **Study**

Study the results.  
What did we learn?  
What went wrong?

## **Do**

Carry out the change  
or the test (preferably  
on a small scale).

*A flow diagram for learning and for improvement of a product or a process.*