



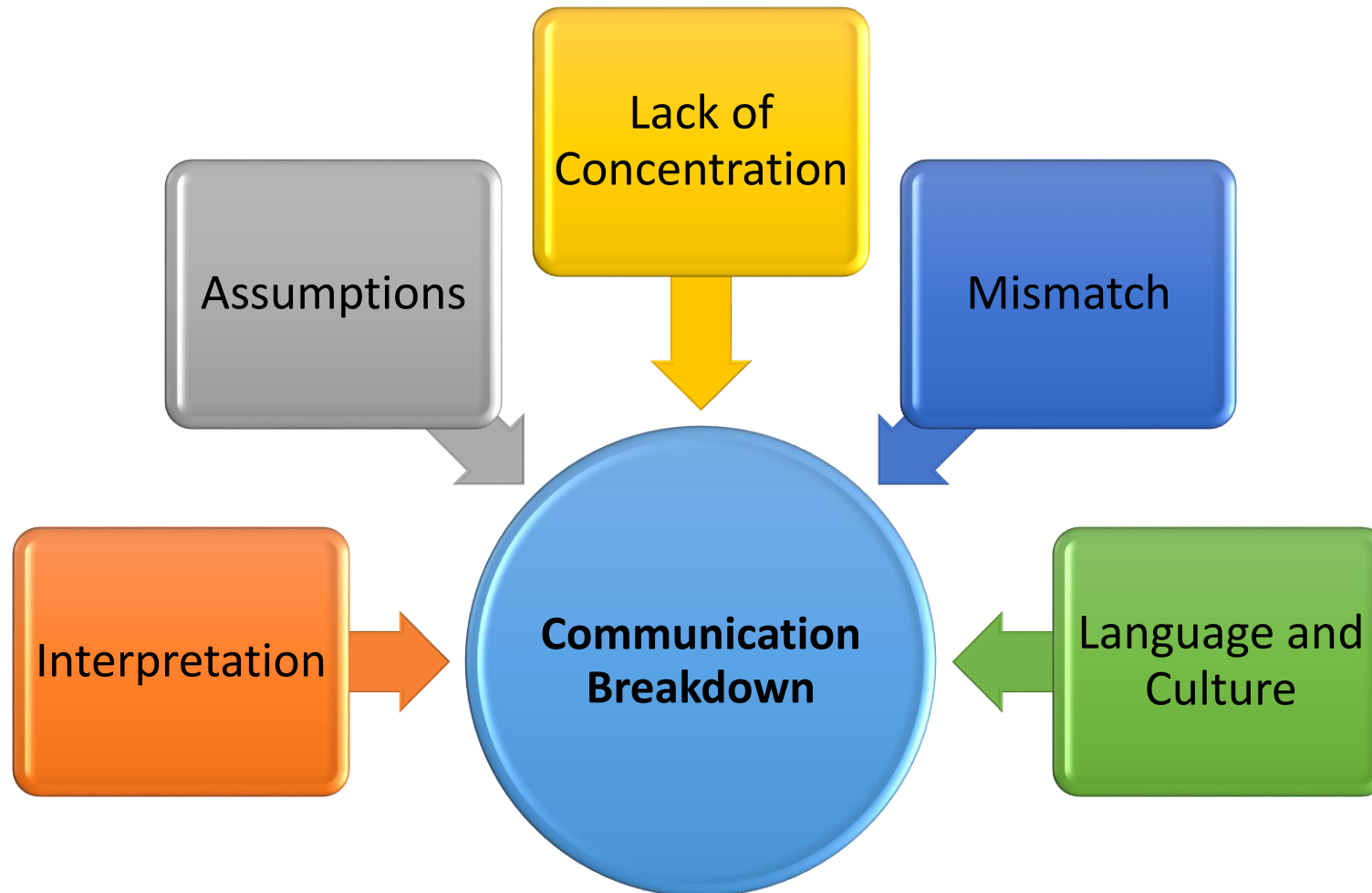
# Communicate (Face to Face)

# Communicate (Face to Face)

By the end of the Power Hour you will be able to:

- Identify why communication breaks down, and the reasons why your communication may not always be successful
- Use your words, tone and body language to express yourself clearly
- Use the communication cycle to manage communication and improve understanding

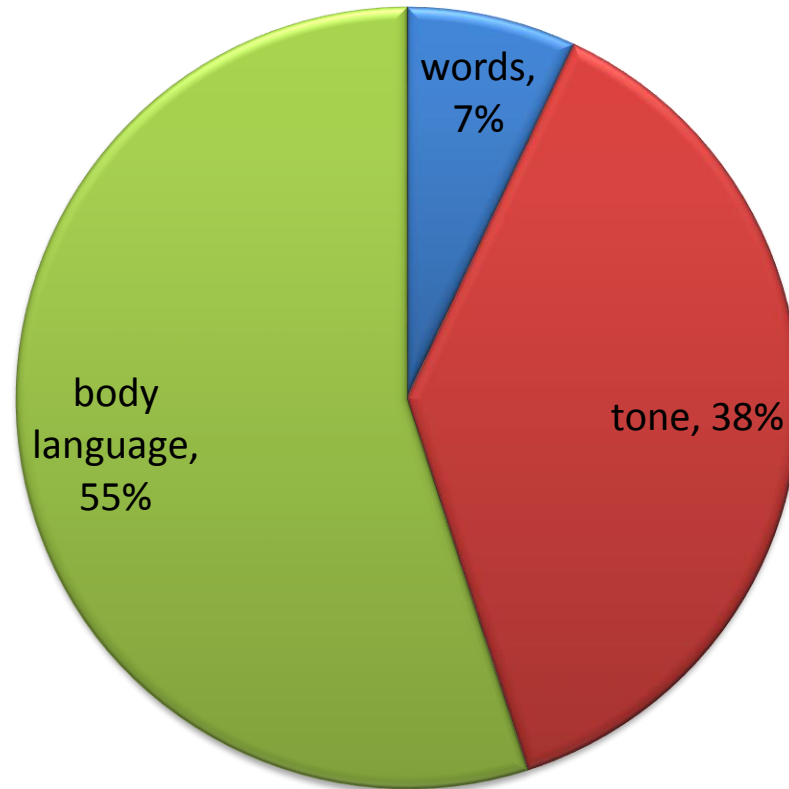




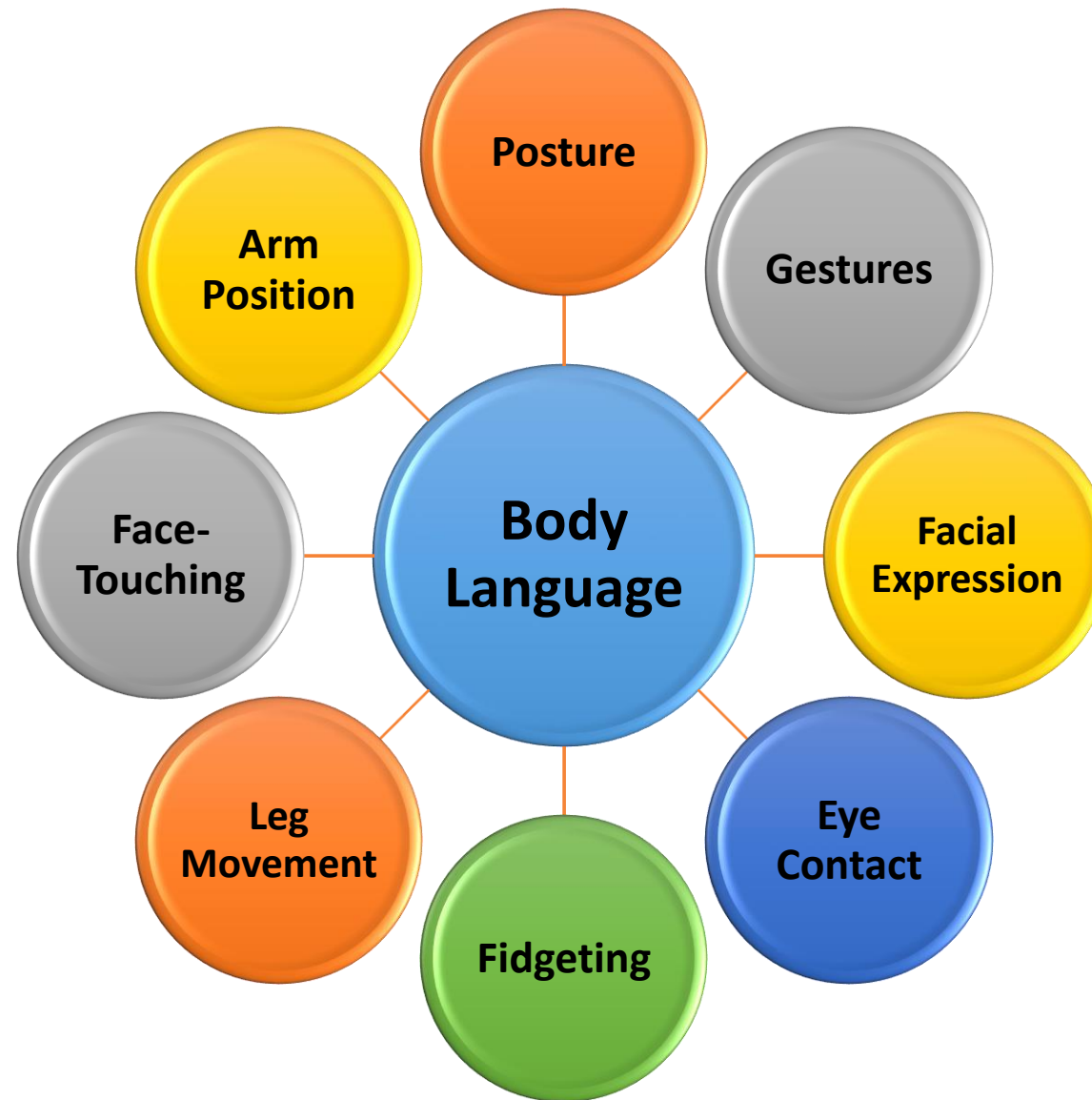
# Effects of Communication Breakdown



# Message Components



This applies to  
ambiguous or  
emotional  
communication



# Voice Tone



**V**olume

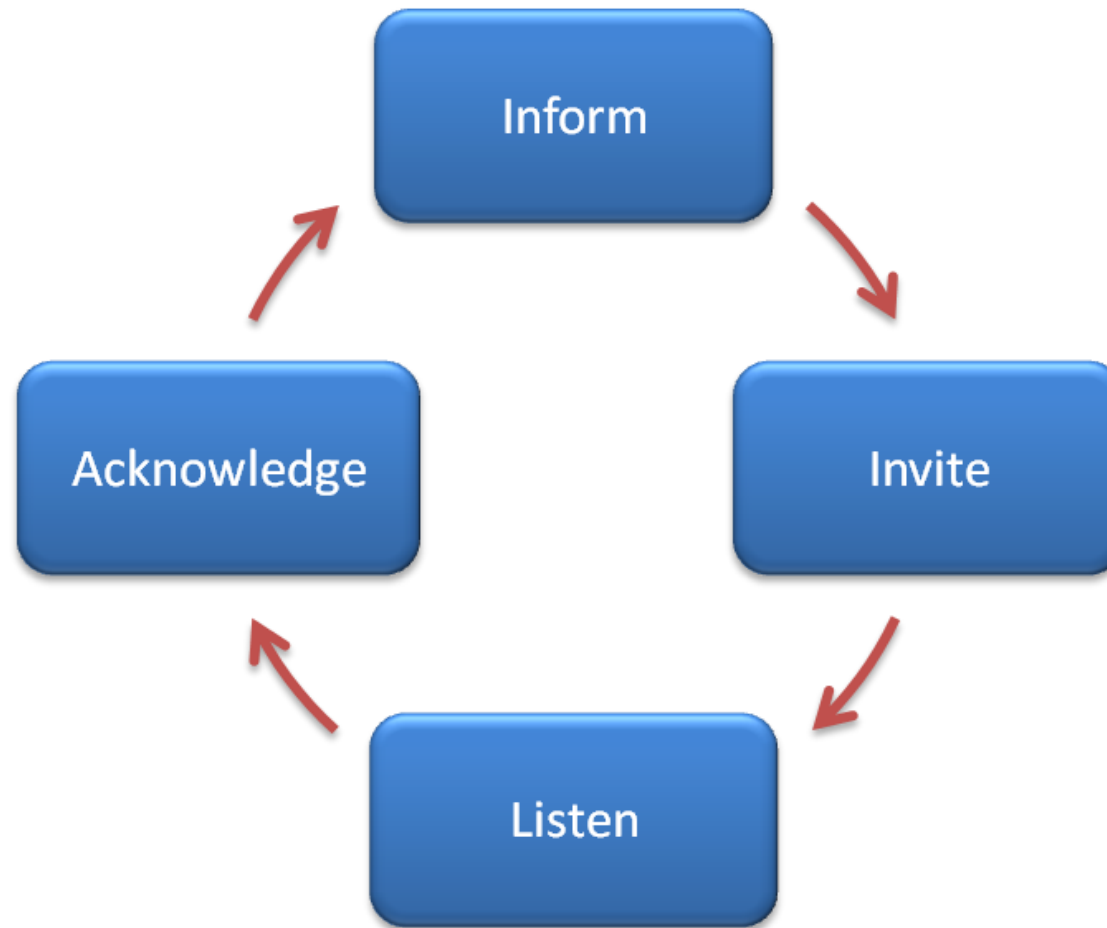
**E**nergy

**S**peed

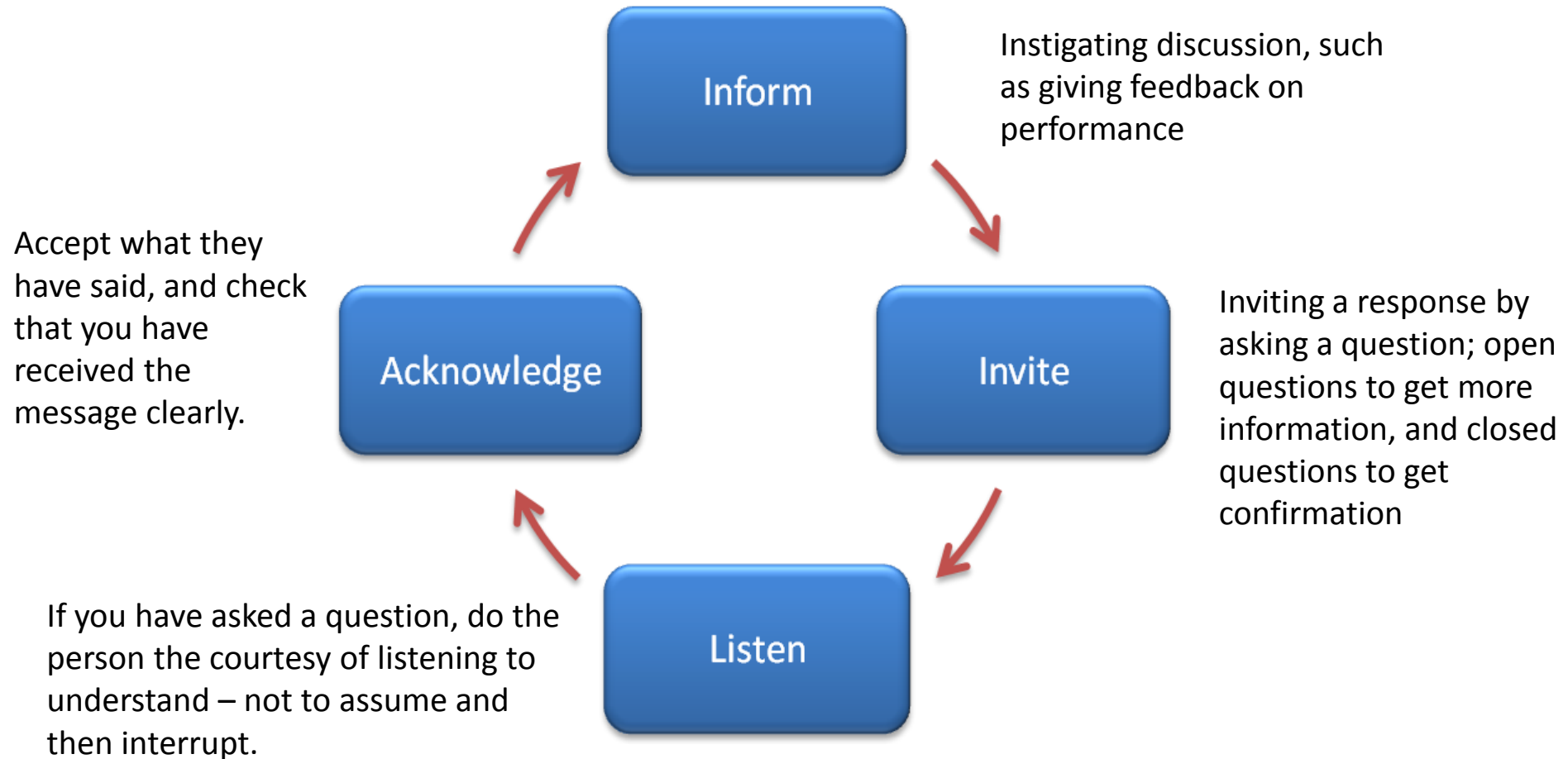
**P**itch

**A**rticulation

# The Communication Cycle



# The Communication Cycle



# Make it Work at Work

What are you  
going to **DO** as a  
result of this  
Power Hour  
Session?





Thank You  
&  
Good Luck