

# CURRENT

Chicopee Electric Light Customer Newsletter

Winter 2018



## High-speed internet

Crossroads Fiber, powered by Chicopee Electric Light, continues to move forward with providing the best highspeed internet

service in Chicopee. Residents and businesses in Chicopee can now log on to the Crossroads Fiber website ([www.crossroadsfiber.net](http://www.crossroadsfiber.net)) to get updated information on the project and to fill out a show of interest form.

The project continues to move forward and we continue to make good progress on offering service to customers very soon. We expect to start construction of a Pilot project area that serves approximately 700 customers this summer. After the Pilot project is complete, we will start to construct other areas of the City with the highest demand first. We encourage all residents of Chicopee to go on to our website and sign up for service.

For residential customers we have two service offerings. 250 Mb for \$59.95 a month and 1000 Mb for \$69.95 a month. We also are including free Wi-Fi service to all residential customers. For businesses we have many levels of service to choose from. The more customers that show interest in our service the faster that the network will get built. Become part of the Chicopee's only all fiber network today by going to our website ([www.crossroadsfiber.net](http://www.crossroadsfiber.net)) and show us your interest!

## Shredding event

Cohosting with Valley Green Shredding, CEL held its first Community Shredding event on Saturday, April 20 at the K of C #69 on Granby Rd., who kindly donated their parking lot for us to hold this great event. Not only were we able to help out residents dispose of their unwanted boxes of documents, we were able to raise \$365.00 towards our Community Caring Fund. Thank you to all of the residents who braved the weather and took advantage of this event and for their generous donations.

## Take advantage of our budget program

Dreading the high cost of air conditioning this Summer? Budget billing is a simple way to stretch out your total yearly costs and pay in 11 equal installments.

Payments are based on an estimate of your annual electric use. Either after or during the budget plan, the payment schedule will be reassessed. An adjustment may be made to account for your actual electric use. There is no extra cost for this service. To set up a budget payment schedule, call us at 413-594-2400.

Also, for added convenience you can also pay your bill 24/7 online at [celd.com](http://celd.com) or call toll free 877-371-0327 to pay by phone.



## Congratulations to our spring raffle winner

Congratulations to Joanne Szarek! She's the lucky winner of our spring raffle. CEL's Customer Service Staff donated this raffle to benefit our Chicopee Community Caring Fund.

This fund aides Chicopee residents who cannot meet their monthly electric expenses due to financial hardships. Each customer who visited our lobby in April and donated \$2 to the fund received a chance to win this great raffle. Thank you to all who participated!



## Planning a spring project?

Be safe and Call Dig Safe before digging in to your project! Many of us have plans this spring to make our properties look better. These projects may include planting small trees, shrubs, installing fencing, retaining wall, walkway or driveway. Before digging in, please take a few minutes and call DigSafe to schedule the marking of the utilities

in the area of your house. This service is FREE to you and it could save you from incurring a lot of expenses, injury, or even death.

Calling Dig-safe a few days in advance of the project may seem like a burden but it's the law and it is better to play it safe.



## Community News

### Memorial Day Parade

On Monday, May 27, 2019 the parade will kick off at 10:00am at the American Legion Post 452 located at 37 Exchange Street, then march down Exchange Street left onto Center Street and will then precede around City Hall and up Front Street to the Chicopee Veterans' Memorial Plaza at the First Sergeant Kevin A. Dupont Memorial Middle School.

## In Brief

**Please don't post  
on our poles!**

Yard sale signs seem to sprout like leaves each spring, along with an endless variety of other announcements. But please, don't post anything on utility poles.

We understand the temptation – wooden poles are easy to access and very visible. But signs, staples and nails create dangerous debris that can snag a lineworker's hands and equipment, increasing the chance of injury. The damage they do can also shorten a pole's life, which raises costs for everyone. Not only do they leave a mess behind its also a public eyesore.

## Holiday closings

Monday, May 27  
Memorial Day  
Thursday, July 4  
Independence Day



### General Manager

Jeffrey R. Cady  
**Commissioners**  
Robert L. Pajak  
Joseph F. Pasternak III  
Carl E. Sittard

### Chicopee Electric Light

725 Front Street  
Chicopee, MA 01020  
[www.celd.com](http://www.celd.com)  
[www.crossroadsfiber.net](http://www.crossroadsfiber.net)

### Office Hours:

Monday-Friday  
8 a.m. to 4:30 p.m.

### Main Number

413-598-8311

### Customer Service

413-594-2400

### Emergency 24 Hour

413-594-7581