Welcome to our new Online Bill Payment portal

(Powered by Paymentus Corporation)

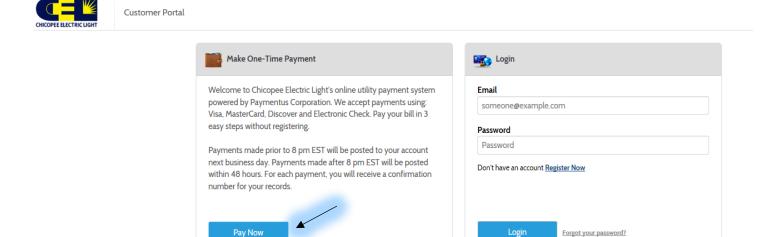
This new online payment system will allow you to pay your CEL bill even faster, easier and more securely.

Please have your electric bill available when using this portal.

To use this portal, click "Pay Now" at the top of our website. Here you will have the option of making a One-Time Payment or you can choose to register your account. As a registered account user, you'll be able to see your payment history and set yourself up for Auto Pay so your payments will be handled automatically. Registering should only take a few moments of your time, but it will give you access to all the features now available.

Make One-Time Payment

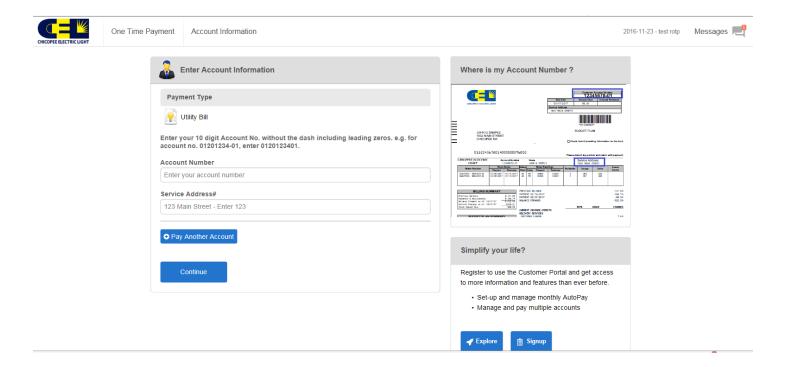
If you would like to make a one-time payment, simply click Pay Now.



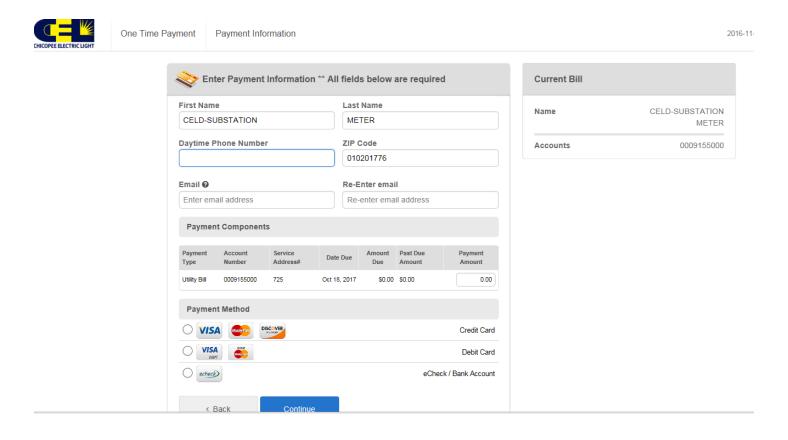
Fill in the appropriate account information and Continue.

Please note: Your account number must be 10 digits include any leading zeros. Example 0009155000.

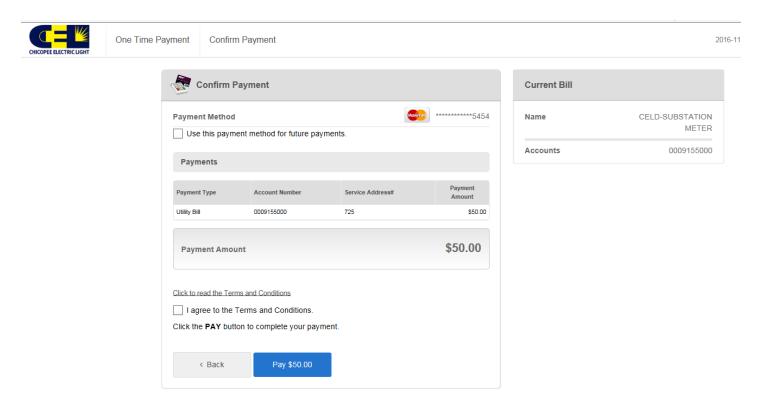
Service Address is ONLY street number. DO NOT add street name.



Please note ALL fields are required.

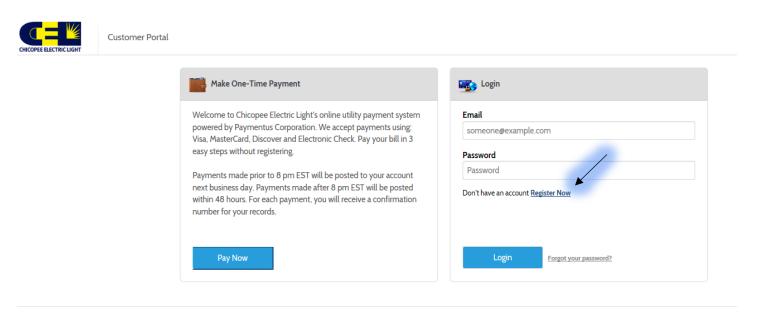


You now have the option to use a payment method for future payments. Review and accept the Terms and Conditions, verify your payment amount and simply Pay your bill.



Registering your Account

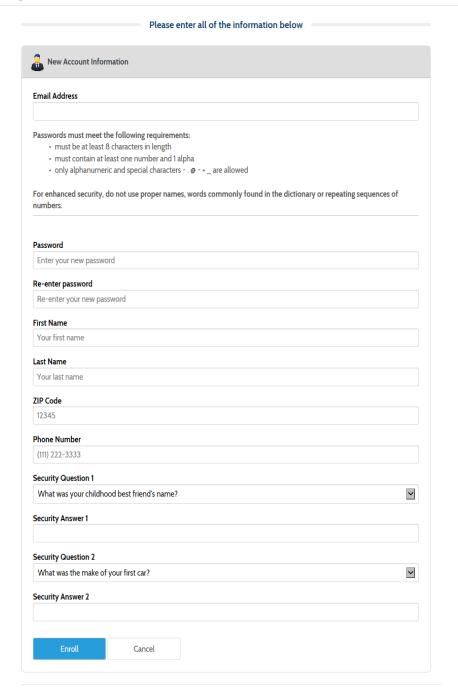
On the Customer Portal simply click Register Now.



Fill in the account registration form to create your profile. Click the Enroll button to complete the registration process.



Customer Portal
Chicopee Electric Light



Paymentus

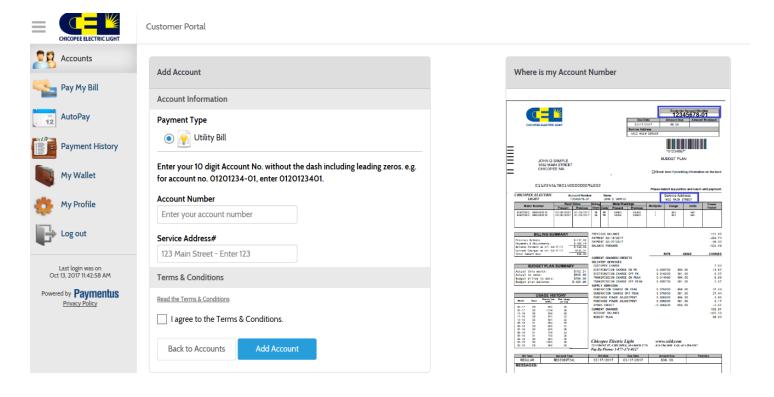
© Paymentus Corp, All Rights Reserved <u>Privacy Policy</u> After you are registered, you will need to add your accounts.

Enter all information, review and accept the Terms & Conditions and Add Account.

Please note: Your account number must be 10 digits include any leading zeros.

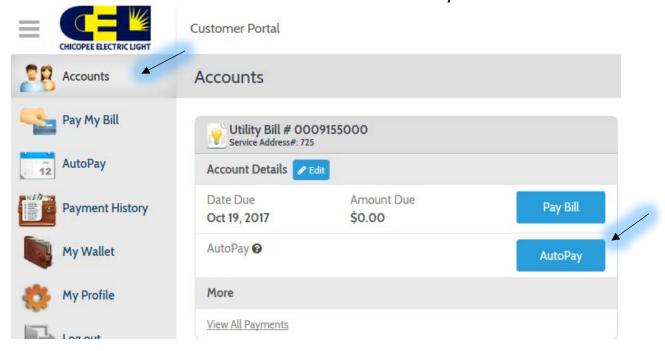
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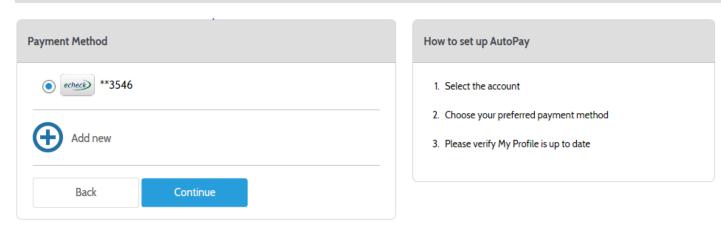


Setting Up AutoPay

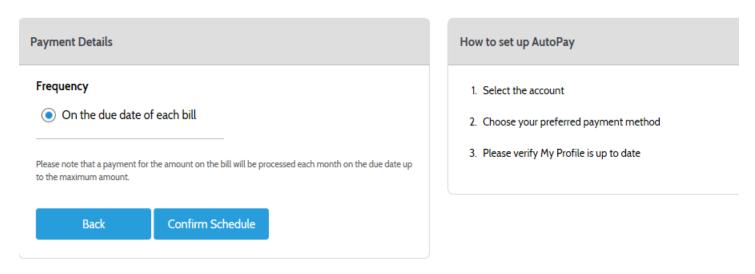
Select Accounts on the menu and click the AutoPay button.



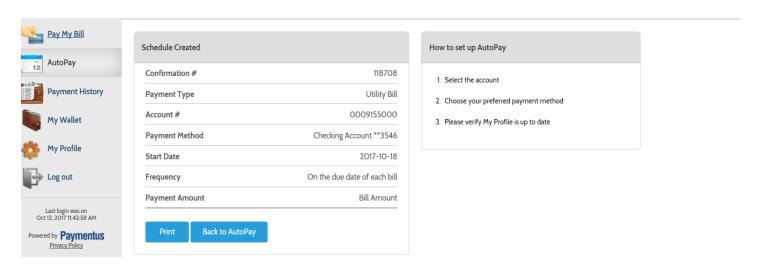
Select your payment method and click Continue.



Click Confirm Schedule.



Your schedule is created and your account is now setup for AutoPay!



If you have any questions or need assistance registering your account please contact Customer Service at 413-594-2400