

Welcome to our new Online Bill Payment portal

(Powered by Paymentus Corporation)

This new online payment system will allow you to pay your CEL bill even faster, easier and more securely.

Please have your electric bill available when using this portal.


To use this portal, click “Pay Now” at the top of our website. Here you will have the option of making a One-Time Payment or you can choose to register your account. As a registered account user, you’ll be able to see your payment history and set yourself up for Auto Pay so your payments will be handled automatically. Registering should only take a few moments of your time, but it will give you access to all the features now available.

Make One-Time Payment

If you would like to make a one-time payment, simply click Pay Now.




Customer Portal

 **Make One-Time Payment**

Welcome to Chicopee Electric Light's online utility payment system powered by Paymentus Corporation. We accept payments using: Visa, MasterCard, Discover and Electronic Check. Pay your bill in 3 easy steps without registering.

Payments made prior to 8 pm EST will be posted to your account next business day. Payments made after 8 pm EST will be posted within 48 hours. For each payment, you will receive a confirmation number for your records.

[Pay Now](#)

 **Login**


Email

Password

Don't have an account [Register Now](#)


[Login](#) [Forgot your password?](#)

Please note: Your account number must be 10 digits include any leading zeros.
Example 0009155000.




[One Time Payment](#)
[Account Information](#)

2016-11-23 - test rolp
Messages


Enter Account Information

Payment Type

 **Utility Bill**

Enter your 10 digit Account No. without the dash including leading zeros. e.g. for account no. 01201234-01, enter 0120123401.


Account Number

Service Address#

Pay Another Account

Continue

Where is my Account Number ?



Simplify your life?


Register to use the Customer Portal and get access to more information and features than ever before.

- Set-up and manage monthly AutoPay
- Manage and pay multiple accounts

Explore

Signup


Please note ALL fields are required.



One Time Payment

Payment Information

2016-11-01



Enter Payment Information ** All fields below are required

First Name

CELD-SUBSTATION

Last Name

METER

Daytime Phone Number

ZIP Code

010201776

Email

Enter email address




Re-Enter email



Re-enter email address


Payment Components

Payment Type	Account Number	Service Address#	Date Due	Amount Due	Past Due Amount	Payment Amount
Utility Bill	0009155000	725	Oct 18, 2017	\$0.00	\$0.00	0.00

Payment Method

☐    Credit Card

☐   Debit Card

☐  eCheck / Bank Account

Back

Continue

Current Bill


Name


CELD-SUBSTATION
METER

Accounts


0009155000

You now have the option to use a payment method for future payments. Review and accept the Terms and Conditions, verify your payment amount and simply Pay your bill.

One Time PaymentConfirm Payment2016-11

Confirm Payment

Payment Method

*****5454

☐ Use this payment method for future payments.

Payments

Payment Type	Account Number	Service Address#	Payment Amount
Utility Bill	0009155000	725	\$50.00

Payment Amount

\$50.00

[Click to read the Terms and Conditions](#)

☐ I agree to the Terms and Conditions.

Click the **PAY** button to complete your payment.

< Back

Pay \$50.00

Current Bill

Name


CELD-SUBSTATION
METER


Accounts

0009155000

Registering your Account

On the Customer Portal simply click Register Now.


Customer Portal

Make One-Time Payment

Welcome to Chicopee Electric Light's online utility payment system powered by Paymentus Corporation. We accept payments using: Visa, MasterCard, Discover and Electronic Check. Pay your bill in 3 easy steps without registering.

Payments made prior to 8 pm EST will be posted to your account next business day. Payments made after 8 pm EST will be posted within 48 hours. For each payment, you will receive a confirmation number for your records.

Pay Now

Login

Email

Password

Don't have an account [Register Now](#)

Login

[Forgot your password?](#)

Paymentus


© Paymentus Corp. All Rights Reserved
[Privacy Policy](#)

Fill in the account registration form to create your profile. Click the Enroll button to complete the registration process.



Customer Portal
Chicopee Electric Light

Please enter all of the information below

 New Account Information

Email Address

Passwords must meet the following requirements:

- must be at least 8 characters in length
- must contain at least one number and 1 alpha
- only alphanumeric and special characters - . @ - + _ are allowed

For enhanced security, do not use proper names, words commonly found in the dictionary or repeating sequences of numbers.

Password

Re-enter password

First Name

Last Name

ZIP Code

Phone Number

Security Question 1

Security Answer 1

Security Question 2

Security Answer 2

Paymentus


© Paymentus Corp. All Rights Reserved
[Privacy Policy](#)

After you are registered, you will need to add your accounts.
Enter all information, review and accept the Terms & Conditions and Add Account.
Please note: Your account number must be 10 digits include any leading zeros.
Example 0009155000.
Service Address is ONLY street number. DO NOT add street name.

[illegible]


Setting Up AutoPay

Select Accounts on the menu and click the AutoPay button.




CHICOPEE ELECTRIC LIGHT


Customer Portal




Accounts




Pay My Bill




AutoPay




Payment History




My Wallet




My Profile






Account Details



Utility Bill # 0009155000
Service Address#: 725

Account Details 


Date Due	Amount Due	
Oct 19, 2017	\$0.00	
AutoPay 		


More

[View All Payments](#)

Select your payment method and click Continue.

Payment Method

 **echeck** **3546

 Add new

Back

Continue

How to set up AutoPay

1. Select the account
2. Choose your preferred payment method
3. Please verify My Profile is up to date

Click Confirm Schedule.

Payment Details

Frequency

☒ On the due date of each bill

Please note that a payment for the amount on the bill will be processed each month on the due date up to the maximum amount.


Back


Confirm Schedule


How to set up AutoPay


1. Select the account
2. Choose your preferred payment method
3. Please verify My Profile is up to date


Your schedule is created and your account is now setup for AutoPay!


 [Pay My Bill](#)

 [AutoPay](#)

 [Payment History](#)

 [My Wallet](#)

 [My Profile](#)

 [Log out](#)

Last login was on
Oct 13, 2017 11:42:58 AM
Powered by **Paymentus**
[Privacy Policy](#)

Schedule Created

Confirmation #	118708
Payment Type	Utility Bill
Account #	0009155000
Payment Method	Checking Account **3546
Start Date	2017-10-18
Frequency	On the due date of each bill
Payment Amount	Bill Amount

Print

Back to AutoPay

How to set up AutoPay

1. Select the account
2. Choose your preferred payment method
3. Please verify My Profile is up to date

If you have any questions or need assistance registering your account please contact Customer Service at 413-594-2400