



## Refund and Return Policy

- Exchanges will not be accepted after 14 days of receiving the item. A credit note will apply to the customers account if the customer chooses.
- Unfortunately we do not offer any kind of refund.
- A replacement of a product may be offered if the item is faulty within 14 days of receiving. The product must be sent back at receivers cost.
- If you request an exchange, the purchase price (excluding delivery charges for online orders) will be created as a credit note.
- Exchanges for the same item in a different size will not incur any additional charges upon the items return. Delivery charges will apply.
- If the new item is a different product (including a different colour) and there is a price difference you may need to pay the difference or receive a partial refund.