

ITSM Brainstorming

Use this form to brainstorm any and all thoughts you have about your current IT department, the gaps that exist, the way it currently affects other departments both positively and negatively, and your ideal vision of what your IT department should look like. For more details, check out our article, *ITSM: Your First Stop on the Road to IT Modernization - Planning Your IT Roadmap*.

Current Processes

IT Department	Combined	Other Departments

Current Programs and Applications

IT Department	Combined	Other Departments

Current Goals

IT Department	Combined	Other Departments

Threats, Issue, Pain Points

IT Department	Combined	Other Departments

Gaps: Today versus Ideal

IT Department	Combined	Other Departments